

From: [Sunset Advisory Commission](#)
To: [Janet Wood](#)
Subject: FW: Form submission from: Public Input Form for Agencies Under Review (Public/After Publication)
Date: Tuesday, June 17, 2014 8:34:12 AM

-----Original Message-----

From: sundrupal@capitol.local [<mailto:sundrupal@capitol.local>]
Sent: Tuesday, June 17, 2014 12:44 AM
To: Sunset Advisory Commission
Subject: Form submission from: Public Input Form for Agencies Under Review (Public/After Publication)

Submitted on Tuesday, June 17, 2014 - 00:44

Agency: DEPARTMENT STATE HEALTH SERVICES DSHS

First Name: James

Last Name: Noland

Title: Co-Owner

Organization you are affiliated with: Alcohol Education Services

City: Pearland

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or Opposed: The recommendations do not take into account the improvements this program has caused. Just the level of awareness that our clients leave with. Their comments support the changes that take place. When the course is taught correctly and efficiently, the offender is forced to see all sides of a DWI and the consequences involved. Talk to our clients about what they have learned.

Any Alternative or New Recommendations on This Agency: I suggest higher standards on instructors and a "peer" audit system that has been used in the petrochemical industry in OSHA and Safety inspections for the VPP System. Peer organizations provide inspections/audits to maintain the requirements and standards and give feedback by a scoring system and then improvements/corrections are documented and deadlines or a return follow up audit is scheduled. I have been involved for many years with similar audits and have seen the performance level of all involved increase and areas of improvements are always recorded. Do something similar, but don't abolish this system when we are still one of the leading states in DWI,

My Comment Will Be Made Public: I agree