

My name is Richard Neider, I am a licensed and certified Orthotist with over 30 years of experience and have served on the Texas board for Orthotics and Prosthetics for the last ten years.

I would like to comment on aspects of our dealings with PLCU and how it has deteriorated over the last 2-3 years, as upper management has become more involved. This includes phone etiquette, & questions answered correctly, paperwork (ie licenses) returned in a timely fashion, publishing board rules that took over six months after approval and manipulating the boards attorney's to assist with their agendas are examples of the derogatory influence that our Board has had to contend with.

However; I do feel that moving us to TDLR would completely dissolve our ability to protect physically challenged Texans.

I urge the Commission to attempt to fix the PLCU/ DSHS attitudes and bureaucratic mess so the TBOP Board can fulfill its mandate.