

# **Self-Evaluation Report**



**Texas Office of State Federal Relations**

**September 2021**

# TABLE OF CONTENTS

---

I.	Agency Contact Information .....	1
II.	Key Functions and Performance .....	1
III.	History and Major Events.....	4
IV.	Policymaking Structure .....	6
V.	Funding .....	8
VI.	Organization.....	10
VII.	Guide to Agency Programs .....	12
	Office of State Federal Relations .....	12
VIII.	Statutory Authority and Recent Legislation.....	19
IX.	Major Issues .....	20
X.	Other Contacts .....	21
XI.	Additional Information .....	23
XII.	Agency Comments .....	30

## Texas Office of State-Federal Relations Self-Evaluation Report

### I. Agency Contact Information

A. Please fill in the following chart.

**Texas Office of State-Federal Relations  
Exhibit 1: Agency Contacts**

	Name	Address	Telephone & Fax Numbers	Email Address
<b>Agency Head</b>	Luis Saenz, Chief of Staff	1100 San Jacinto Blvd	512-936-3336	Luis.Saenz@gov.texas.gov
<b>Agency's Sunset Liaison</b>	Suzanne Johnson, Director of Administration	1100 San Jacinto Blvd	512-475-3163	Suzanne.Johnson@gov.texas.gov

Table 1 Exhibit 1 Agency Contacts

### II. Key Functions and Performance

A. Provide an overview of your agency's mission, objectives, and key functions.

The Office of State-Federal Relations' (sometimes called the "OSFR" or "State-Fed") goal is to maximize the position of the state, through the Governor, the Legislature, and other state agencies, with regard to federal action that has a direct or indirect economic, fiscal, or regulatory impact on the state.

State-Fed has a physical office in Washington, DC and coordinates office space for Texas agencies with a DC presence. Currently, the OSFR office hosts State of Texas employees from the Texas Department of Transportation, Health and Human Services Commission, and the Texas Workforce Commission.

State-Fed serves as the state's advocate in Washington, DC, representing state government with the Executive Branch, Congress, and federal agencies to promote the interests of Texas. The Office maintains an active role for Texas in the national decision-making process by establishing and facilitating an effective working relationship between the state and the federal government.

State-Fed maintains close contact with bipartisan members of the Texas Congressional delegation, the Executive Branch, Legislative Branch, and federal agencies in Washington in order to provide timely information to state and federal officials and serve as a resource to state and federal partners.

Communication with state officials is vital to State-Fed's mission. In addition to an annual report, State-Fed provides a weekly report, and stands readily available to meet with legislators and state

officials to provide information and to facilitate discussions. A strong working relationship with both federal and state officials is the foundation to promoting the state's varying priorities and needs.

**B. Do your key functions continue to serve a clear and ongoing objective? Explain why each of these functions is still needed?**

Yes. The state's federal interests are well served via a presence in Washington, DC, as the office works to facilitate an effective working relationship between Texas and the federal government. State-Fed's physical presence in Washington, DC, its collaborative approach, and its collocation of state agencies and resources serve to increase the influence of Texas with our federal partners and expedite results.

State Fed's communication with state officials is crucial to conveying the state's needs to the federal government and keeping key decision makers apprised of relevant federal developments. Communication and collaboration with Congress and the Executive Branch is critical in establishing a working relationship between the state of Texas and the federal government.

**C. What, if any, functions does your agency perform that are no longer serving a clear and ongoing purpose? Which agency functions could be eliminated?**

N/A

**D. Does your agency's enabling law continue to correctly reflect your mission, objectives, and approach to performing your functions?**

Yes

**E. Have you previously recommended changes to the Legislature to improve your agency's operations? If so, briefly explain the recommended changes, whether or not they were adopted, and if adopted, when.**

In 2009, the Sunset Advisory Commission made several recommendations to the legislature, most notably to "Abolish the Office of State-Federal Relations as an independent state agency and restructure it within the Office of the Governor, requiring the Office to interact and consult with the Lieutenant Governor and Speaker of the House, and subjecting it to Sunset review in six years." The Executive Director at the time concurred and supported these recommendations, which were not fully passed and implemented by the legislature.

**F. Do any of your agency's functions overlap or duplicate those of another local, state, or federal agency? Explain if, and why, each of your key functions is most appropriately placed within your agency. How do you ensure against duplication with other related agencies?**

Many state agencies have staff who work on federal policy and/or serve as their agency's federal government liaison. State-Fed works directly with these agencies to ensure the state is speaking with one voice on issues affecting Texas. State-Fed has hosted phone calls and meetings to ensure a unified federal agenda. State-Fed also sends a weekly update and an annual report on

its activities. Additionally, agencies are required to notify State-Fed when they travel to Washington, which ensures collaboration on the agency's visit. These steps are taken to both ensure a collaborative approach and avoid duplicative efforts.

**G. In general, how do other states carry out similar functions?**

Most states have similar offices in Washington, DC to carry out similar functions. The Texas Office of State-Federal Relations is unique in both its structure and its collaboration and collocation with Texas state agencies working in Washington, DC.

**H. What key obstacles impair your agency's ability to achieve its objectives?**

N/A

**I. Discuss any changes that could impact your agency's key functions in the near future (e.g., changes in federal law or outstanding court cases).**

N/A

**J. Aside from additional staff or funding, what are your agency's biggest opportunities for improvement in the future? For example, are there other programs or duties the agency could take on to better carry out its mission?**

N/A

**K. Overall, how does the agency measure its effectiveness in carrying out its objectives?**

State-Fed conducts an annual customer service survey of both state and federal colleagues. In FY 2020, State-Fed achieved its target and 98% of respondents were satisfied. Additionally, State-Fed submits a weekly report to the legislature and various state agencies and an annual report to the legislature. See attachments.

**In the following chart, provide information regarding your agency's key performance measures, including outcome, input, efficiency, and explanatory measures.**

**Texas Office of State-Federal Relations  
Exhibit 2: Performance Measures — Fiscal Year 2020**

Key Performance Measures	Dataset Reference Number* (if applicable)	Calculation (if applicable)	FY 2020 Target	FY 2020 Actual Performance	FY 2020 % of Annual Target
Percent of Customers Satisfied with OSFR Services	N/A	N/A	98%	98%	100%

Table 2 Exhibit 2 Performance Measures

**L. Please list all key datasets your agency maintains and briefly explain why the agency collects them and what the data is used for. Is the agency required by any other state or federal law to collect or maintain these datasets? Please note any “high-value data” the agency collects as defined by Texas Government Code, Section 2054.1265. In addition, please note whether your agency posts those high-value datasets on publically available websites as required by statute, and in what format.**

**Texas Office of State-Federal Relations  
Exhibit 3: Key Datasets**

Dataset Reference Number	Dataset Name	Description of Data	Data Maintained By	Hyperlink (if publicly available)	Legal Prohibition to Disclosure Y/N
N/A	N/A	N/A	N/A	N/A	N/A

Table 3 Exhibit 3 Key Datasets

### III. History and Major Events

The Texas Office of State-Federal Relations (OSFR) was established in 1965, as a division of the Governor's Office, and became a separate agency in 1971. The Executive Director of the agency is appointed by the Governor and confirmed by the Senate. The Governor, the Lieutenant Governor, and the Texas Speaker of the House of Representatives serve as OSFR's Advisory Policy Board. Though its mission has largely been consistent since its inception, OSFR has fluctuated in its size and resources to adapt as an effective agency.

#### 1965

The Division of State-Federal Relations was created in the Governor's office by the 59<sup>th</sup> Legislature through HB 1004 for the purpose of coordinating state and federal programs and informing the Governor and the Legislature of the existence of federal programs which may be carried out in the state, or which may affect state programs. The Director of the Division was to be appointed by the Governor and to serve at the will of the Governor.

**1971**

The Office of State-Federal Relations (OSFR) was created as a separate agency by the 62<sup>nd</sup> Legislature through HB 1684. The bill called for the Director to be appointed by the Governor, with the advice and consent of the Senate, and to serve at the pleasure of the Governor.

**2009**

The Sunset Commission recommended an abolition of State-Fed as an independent agency and instead that it be restructured within the Office of the Governor. The 81<sup>st</sup> Legislature modified the Sunset Commission's recommendations and via S.B. 1003, it administratively attached State-Fed to the Office of the Governor. The Governor's Office shall provide human resources and other administrative support for the office. The office is funded by appropriations made to the Office of the Governor.

**2013**

In the 83<sup>rd</sup> Texas Legislative session, SB 1613 was introduced to dissolve State-Fed as an independent agency, transferring the duties and obligations to the governor's office, but it did not become law. After passing the Senate via voice vote, SB 1613 was referred to the House committee on State Affairs, but did not advance out of committee.

## IV. Policymaking Structure

**A. Complete the following chart providing information on your policymaking body members.**

**Texas Office of State-Federal Relations  
Exhibit 4: Policymaking Body**

<b>Member Name</b>	<b>Term / Appointment Dates / Appointed by (e.g., Governor, Lt. Governor, Speaker)</b>	<b>Qualification (e.g., public member, industry representative)</b>	<b>City</b>
<i>Governor Greg Abbott</i>	<i>Board Member per statute</i>	<i>Board Member per statute</i>	<i>Austin, TX</i>
<i>Lieutenant Governor Dan Patrick</i>	<i>Board Member per statute</i>	<i>Board Member per statute</i>	<i>Austin, TX</i>
<i>House Speaker Dade Phelan</i>	<i>Board Member per statute</i>	<i>Board Member per statute</i>	<i>Austin, TX</i>

Table 4 Exhibit 4 Policymaking Body

**B. Describe the primary role and responsibilities of your policymaking body.**

The Advisory Policy Board ("the board") works with the Executive Director to periodically meet and discuss upcoming federal activities and issues with state agency representatives. The board reviews the office's priorities and strategies set forth in the annual report and suggests modifications.)

**C. How is the chair selected?**

The board, by majority vote, selects a presiding officer.

**D. List any special circumstances or unique features about your policymaking body or its responsibilities.**

N/A

**E. In general, how often does your policymaking body meet? How many times did it meet in FY 2019? In FY 2020? Explain if the policymaking body met in-person or virtually during this time.**

As per statute, the board meets periodically and does not have a set schedule. Members of the Board do meet frequently to discuss issues affecting Texas and federal issues are among items discussed. Additionally, State-Fed's Director meets with Board Members or their designees when possible and communicates via e-mail and phone.

**F. Please list or discuss all the training the members of the agency's policymaking body receive. How often do members receive this training?**

N/A

**G. What information is regularly presented to your policymaking body to keep them informed about the agency's operations and performance?**

State-Fed routinely provides a weekly report to state agencies and members of the legislature and an annual report to the Texas Legislature. As additional issues arise, State-Fed keeps members of the board apprised.

**H. How does your policymaking body obtain input from the public regarding issues under the agency's jurisdiction? How is this input incorporated into the operations of your agency?**

Members of the public are able to contact State-Fed directly via phone, email, and mail. Contact information is available on State-Fed's website\*. The Constituent Communications Division of the Office of the Governor handles additional incoming contacts and coordinates responses on issues related to the federal government with State-Fed.

\*<https://gov.texas.gov/organization/osfr>

**I. If your policymaking body uses subcommittees or advisory committees to carry out its duties, fill in the following chart.**

**Texas Office of State-Federal Relations  
Exhibit 5: Subcommittees and Advisory Committees**

Name of Subcommittee or Advisory Committee	Size / Composition / How are members appointed?	Purpose / Duties	Legal Basis for Committee (statute or rule citation)	Creation and Abolishment Dates
N/A	N/A	N/A	N/A	N/A

Table 5 Exhibit 5 Subcommittees and Advisory Committees

## V. Funding

**A. Provide a brief description of your agency's funding, including information about the most recent five percent budget reduction and any funding related to disaster relief or COVID-19, if applicable.**

Funding for OSFR includes General Revenue and Interagency Contracts. OSFR contributed to the agency's five percent budget reduction in the amount of \$88,944.00. To achieve this reduction, OSFR reviewed all contracts for areas of reduction or possible cancelation, reviewed vacancies for the possibility of delayed hiring or amendments to the position, reviewed all travel for areas of reduction or cancelation, utilized tele-meeting meeting options, and participated in virtual conferencing to reduce associated travel expenses.

**B. List all riders that significantly impact your agency's budget.**

Rider 17 Interagency Contracts.

**C. Show your agency's expenditures by strategy. See Exhibit 6 Example.**

**Texas Office of State-Federal Relations  
Exhibit 6: Expenditures by Strategy — Fiscal Year 2020 (Actual)**

Goal / Strategy	Amount Spent	Percent of Total	Contract Expenditures Included in Total Amount
A.2.3 State-Federal Relations	\$442,509.42	45.46%	\$231,289.61
<b>GRAND TOTAL:</b>	<b>\$442,509.42</b>	<b>45.46%</b>	<b>\$231,839.61</b>

Table 6 Exhibit 6 Expenditures by Strategy

D. Show your agency’s sources of revenue. Include all local, state, and federal appropriations, all professional and operating fees, and all other sources of revenue collected by the agency, including taxes and fines. See Exhibit 7 Example.

**Texas Office of State-Federal Relations  
Exhibit 7: Sources of Revenue — Fiscal Year 2020 (Actual)**

Source	Amount
Interagency Contracts	\$84,000
<b>TOTAL</b>	<b>\$84,000</b>

Table 7 Exhibit 7 Sources of Revenue

E. If you receive funds from multiple federal programs, show the types of federal funding sources. See Exhibit 8 Example.

**Texas Office of State-Federal Relations  
Exhibit 8: Federal Funds — Fiscal Year 2020 (Actual)**

Type of Fund	State / Federal Match Ratio	State Share	Federal Share	Total Funding
N/A	N/A	N/A	N/A	N/A
<b>TOTAL</b>		<b>N/A</b>	<b>N/A</b>	<b>N/A</b>

Table 8 Exhibit 8 Federal Funds

F. If applicable, provide detailed information on fees collected by your agency. Please explain how much fee revenue is deposited/returned to the General Revenue Fund and why, if applicable. See Exhibit 9 Example.

**Texas Office of State-Federal Relations  
Exhibit 9: Fee Revenue — Fiscal Year 2020**

Fee Description/ Program/ Statutory Citation	Current Fee	Fees Set by Statute or Rule?	Statutory Maximum or Minimum	Number of Persons or Entities Paying Fee	Fee Revenue	Where Fee Revenue is Deposited <i>(e.g., General Revenue Fund)</i>
N/A	N/A	N/A	N/A	N/A	N/A	N/A

Table 9 Exhibit 9 Fee Revenue

## VI. Organization

A. Provide an organizational chart that includes major programs and divisions, and shows the number of FTEs in each program or division. Detail should include, if possible, department heads with subordinates, and actual FTEs with budgeted FTEs in parenthesis.

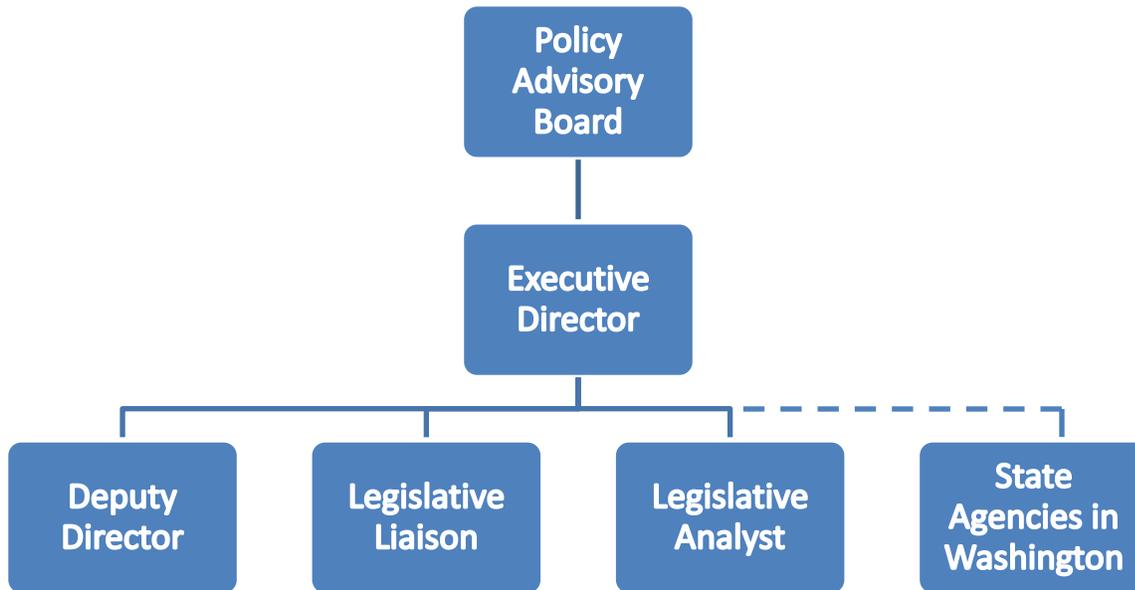


Chart 1 OSFR Org Chart

B. If applicable, fill in the chart below listing field or regional offices. See Exhibit 10 Example.

Texas Office of State-Federal Relations  
Exhibit 10: FTEs by Location — Fiscal Year 2021

Headquarters, Region, or Field Office	Location	Number of Budgeted FTEs FY 2021	Number of Actual FTEs (as of SER submission)
Washington, DC	Washington, DC	4.9	3
	<b>TOTAL:</b>	<b>4.9</b>	<b>3</b>

Table 10 Exhibit 10 FTEs by Location

**C. What are your agency’s FTE caps for fiscal years 2019–22?**

Trusted Programs, Office of the Governor:

2019 – 193.3

2020 – 191.3

2021 – 191.3

2022 – 191.3

**D. How many temporary or contract employees did your agency have in fiscal year 2020? Please provide a short summary of the purpose of each position, the amount of expenditures per contract employee, and the procurement method of each position.**

The Texas Office of State-Federal Relations had no temporary or contract employees in FY 2020.

**E. List each of your agency’s key programs or functions, along with expenditures and FTEs by program. See Exhibit 11 Example.**

**Texas Office of State-Federal Relations  
Exhibit 11: List of Program FTEs and Expenditures — Fiscal Year 2020**

Program	Actual FTEs FY 2020	Budgeted FTEs FY 2021	Actual Expenditures FY 2020	Budgeted Expenditures FY 2021
Office of State Federal Relations	1.9	4.9	\$442,509.42	\$973,442
<b>TOTAL</b>	<b>1.9</b>	<b>4.9</b>	<b>\$442,509.42</b>	<b>\$973,442</b>

Table 11 Exhibit 11 List of Program FTEs and Expenditures

## VII. Guide to Agency Programs

Complete this section for **each** agency program (or each agency function, activity, or service if more appropriate). Copy and paste questions A through P as many times as needed to discuss each program, activity, or function. Contact Sunset staff with any questions about applying this section to your agency.

**A. Provide the following information at the beginning of each program description.**

***Name of Program or Function:*** Texas Office of State-Federal Relations

***Location/Division:*** Washington, DC

***Contact Name:*** Wes Hambrick

***Statutory Citation for Program:*** Chapter 751, Texas Government Code

According to Chapter 751, Texas Government Code, “The office shall...act as a liaison from the state to the federal government.”

State-Fed’s function is to maximize the position of the State through the Governor, the Legislature, and state agencies with regard to federal action that has a direct or indirect economic, fiscal, or regulatory impact on the state and its citizens, maintaining an active role for Texas in the national decision-making process.

**B. What is the objective of this program or function? Describe the major activities performed under this program.**

In serving as the state’s liaison to the federal government, State-Fed’s objective is to maximize the position of the Governor and the Legislature with regard to federal action that has a direct or indirect economic, fiscal, or regulatory impact on the state and its citizens, maintaining an active role for Texas in the national decision-making process.

**C. What evidence can you provide that shows the effectiveness and efficiency of this program or function? In Exhibit 12, provide a list of statistics and performance measures that best convey the effectiveness and efficiency of this program or function. Also, please provide the calculation or methodology behind each statistic or performance measure. Please refer to, but do not repeat measures listed in Exhibit 2.**

See attached Annual Reports to the Texas Legislature

**Texas Office of State-Federal Relations**  
**Exhibit 12: Program Statistics and Performance Measures — Fiscal Year 2020**

Program Statistics or Performance Measures	Dataset Reference Number* (if applicable)	Calculation (if applicable)	FY 2020 Target	FY 2020 Actual Performance	FY 2020 % of Annual Target
N/A	N/A	N/A	N/A	N/A	N/A

Table 12 Exhibit 12 Program Statistics and Performance Measures

**D. Describe any important history regarding this program not included in the general agency history section, including how the services or functions have changed from the original intent. If the response to Section III of this report is sufficient, please leave this section blank.**

As the state’s liaison to the federal government, State-Fed’s function is best explained via the agency’s response during and in the aftermath of Hurricane Harvey.

State-Fed focused on an immediate and effective response to the historic storm that hit the Texas Gulf Coast in 2017. Serving as a go-to resource for the Texas congressional delegation regarding recovery efforts, the State-Fed team hosted regular briefings, coordinated requests for Disaster Recovery Centers in Members’ congressional districts, and answered questions regarding the Disaster Supplemental Nutrition Assistance Program and constituent concerns. Additionally, OSFR worked with Members of Congress in real time to coordinate and troubleshoot ongoing issues in affected districts.

State-Fed also worked with the relevant executive agencies, such as the U.S. Environmental Protection Agency (EPA), to accelerate recovery for Texas. Serving as a critical connector between the Texas Division of Emergency Management, Texas General Land Office, Federal Emergency Management Agency (FEMA), and Congress, State-Fed ensured all relevant agencies were connected to expedite the critical needs and challenges of Texas communities.

The office briefed the Congressional delegation on the Commission to Rebuild Texas’ \$61 billion recovery plan. State-Fed coordinated meetings between the Texas Congressional Delegation’s Harvey Task Force and the Commission to Rebuild Texas, and constantly reminded Congress of the urgency of disaster funding in order to keep recovery at the center of Members’ attention.

In the immediate aftermath of the hurricane and for the many months that followed, State-Fed worked with local, state, and federal officials to provide proper direction in the push to appropriate federal disaster recovery dollars. The first tranche of this funding came in early September 2017, when Congress passed a \$15 billion disaster relief bill that included \$7.4 billion designated to FEMA for direct assistance to victims of Hurricane Harvey. The legislation did not initially include additional money to help Texas rebuild, but State-Fed mobilized the Texas Congressional delegation to push for additional funding. Governor Abbott diligently worked in tandem with the Congressional delegation to ensure that an additional \$7.4 billion in Community Development Block Grant Funds was added to the first disaster supplemental to help Texas immediately begin the rebuilding process.

After the initial tranche of funding, Washington’s message to Texas was that more funding was on the way. Governor Abbott met with leadership from the Administration and the U.S. Senate and House in an effort to highlight the acute need for action and funds to rebuild. Those meetings culminated with the \$61 billion blueprint in projects and damage recovery certified by the Commission to Rebuild Texas based on the needs and asks from local and county officials. The Governor and State-Fed’s meetings and briefings highlighted the massive need for funding for Texas and became the foundation for the argument to increase funding proposals and take immediate action.

The second disaster supplemental, which totaled \$36.5 billion, included money to fund FEMA for recovery and the National Flood Insurance Program. While the second supplemental did not include money directly related to longer-term housing and mitigation in Texas, State-Fed continued pressing for direct appropriations to Texas and received assurances from U.S. Senate and House leaders that the states’ needs would be addressed in the next round of funding.

As a result, Governor Abbott and State-Fed continued to work daily with House and Senate Appropriators, the Texas Congressional delegation, and federal agencies to successfully increase the amount of funding to Texas at every step in the process. The largest tranche of disaster funding started initially as a \$44 billion ask to Congress from Office of Management and Budget Director Mick Mulvaney. Governor Abbott and State-Fed worked with Capitol Hill staff to turn that ask into an \$81 billion package, which passed the House in December 2017 and subsequently worked with the Senate to mold it into a final package of over \$89 billion, which finally became law in the spring of 2018.

Throughout the entire process, State-Fed also worked with leadership from other states affected by 2017 disasters who were an integral part of the funding equation, as all appropriations covered each 2017 presidentially declared large disaster. The focus on disaster funding continues to this day, and State-Fed continues to be a conduit for increased action and coordination between our federal and state partners. State-Fed continues working closely with the U.S. Department of Housing and Urban Development (HUD) and the Texas General Land Office as HUD finalizes the parameters for how the billions of dollars allocated to Texas for mitigation are able to be spent. The Governor and State-Fed continue to work closely with U.S. Army Corps of Engineers leadership at the district, division, and headquarters level and continue pushing for flood mitigation projects to be studied, constructed, and funded.

**E. List any qualifications or eligibility requirements for persons or entities affected by this program, such as licensees, consumers, landowners, for example. Provide a statistical breakdown of persons or entities affected.**

N/A

**F. Describe how your program or function is administered, including a description of the processes involved in the program or function. Include flowcharts, timelines, or other illustrations as necessary to describe agency policies and procedures. Indicate how field/regional services are used, if applicable.**

The goal of OSFR is to maximize the position of the State through the Governor, the Legislature, and state agencies with regard to federal action that has a direct or indirect economic, fiscal, or regulatory impact on the state and its citizens, maintaining an active role for Texas in the national decision-making process.

State-Fed accomplishes this goal by:

- Working with the Governor's Office, the Texas Legislature, and state agencies to coordinate federal policies and priorities for the State of Texas;
- Working with Congress, the Executive Branch, and federal agencies to pass and implement legislation, policies, and rules favorable to Texas; and
- Providing to Texas officials and agencies information about federal initiatives, and assisting them in providing information to key members and committees in the nation's capital.

See Section D for further explanation of processes.

**G. Identify all funding sources and amounts for the program or function, including federal grants and pass-through monies. Describe any funding formulas or funding conventions. For state funding sources, please specify (e.g., general revenue, appropriations rider, budget strategy, fees/dues).**

General Revenue

Interagency Contracts

**H. Identify any programs, internal or external to your agency, that provide identical or similar services or functions to the target population. Describe the similarities and differences.**

Many state agencies have staff who work on federal policy and/or serve as their agency's federal government liaison. Three of the largest state agencies, Texas Department of Transportation, Texas Health and Human Services, and the Texas Workforce Commission, are collocated with State-Fed. As such, we maintain close communication and collaboration.

**I. Discuss how the program or function is coordinating its activities to avoid duplication or conflict with the other programs listed in Question H and with the agency's customers. If applicable, briefly discuss any memorandums of understanding (MOUs), interagency agreements, or interagency contracts.**

State-Fed works directly with state agencies to ensure the state is speaking with one voice on issues affecting Texas. State-Fed has hosted phone calls and meetings to establish a unified voice on federal issues. State-Fed also sends a weekly update and an annual report on its activities. Additionally, agencies are required to notify State-Fed when they travel to Washington, which enables collaboration on the agency's visit. These steps are taken to both ensure a collaborative approach and avoid duplicative efforts.

**J. If the program or function works with local, regional, or federal units of government, include a brief description of these entities and their relationship to the agency.**

State-Fed works with the Governor's Office, the Texas Legislature, and state agencies to coordinate federal policies and priorities for the State of Texas; and works with Congress, the Executive Branch, and federal agencies to pass and implement legislation, policies, and rules favorable to Texas.

**K. If contracted expenditures are made through this program please provide**

- a short summary of the general purpose of those contracts overall;
- the amount of those expenditures in fiscal year 2020;
- the number of contracts accounting for those expenditures;
- the method used to procure contracts;
- top five contracts by dollar amount, including contractor and purpose;
- the methods used to ensure accountability for funding and performance; and
- a short description of any current contracting problems.

All of OSFR's contracts are related to the operational needs of an office located in Washington, DC; the total amount of contracted expenditures for FY 2020 is \$231,289.61, and the number of contracts accounting for these expenditures is six.

Exhibit 13 below shows the contracts, contractors, and their purpose, used by OSFR. All Office of the Governor, Trusteed Programs contracts are routed through an Office of the Governor approval process, that includes: the Division Director, Contract Manager, Purchaser, Accounts Payable Representative, Director of Financial Services, General Counsel, Director of Administration, and Executive approval.

**Texas Office of State-Federal Relations  
Exhibit 13: List of Contracts**

<b>Contractor</b>	<b>Type of Purchase</b>	<b>Total</b>	<b>Purpose of Contract</b>
660 Pennsylvania Avenue LLC	Office Space Lease	\$182,572.19	Leased through TFC
ABM Industry Groups LLC	Competitive Contract	\$6,289.36	Janitorial Services
AT&T Mobility	DIR Contract	\$657.66	Cell phones
BGOV LLC	Competitive Contract	\$39,869.92	Legislative tracking at state & federal level
Century Link	DIR Contract	\$142.81	Conference calling
Xerox Corporation	DIR Contract	\$1,757.67	Copier
<b>TOTAL</b>		<b>\$231,289.61</b>	

Table 13 Exhibit 13 Program Statistics and Performance Measures

**L. Provide information on any grants awarded by the program.**

N/A

**M. Are there any barriers or challenges that impede the program's performance, including any outdated or ineffective state laws? Explain.**

N/A

**N. Provide any additional information needed to gain a preliminary understanding of the program or function.**

See attached Annual Reports to the State Legislature.

**O. Regulatory programs relate to the licensing, registration, certification, or permitting of a person, business, or other entity. For each regulatory program, if applicable, describe**

- why the regulation is needed;
- the scope of, and procedures for, inspections or audits of regulated entities;
- follow-up activities conducted when non-compliance is identified;
- sanctions available to the agency to ensure compliance; and
- procedures for handling consumer/public complaints against regulated entities.

N/A

**P. For each regulatory program, if applicable, provide detailed information on complaint investigation and resolution.**

N/A

**Texas Office of State-Federal Relations**  
**Exhibit 14: Information on Complaints Against Regulated Persons or Entities**  
**Fiscal Years 2019 and 2020**

	Fiscal Year 2019	Fiscal Year 2020
Total number of regulated persons	N/A	N/A
Total number of regulated entities	N/A	N/A
Total number of entities inspected	N/A	N/A
Total number of complaints received from the public	N/A	N/A
Total number of complaints initiated by agency	N/A	N/A
Number of complaints pending from prior years	N/A	N/A
Number of complaints found to be non-jurisdictional	N/A	N/A
Number of jurisdictional complaints	N/A	N/A
Number of jurisdictional complaints found to be without merit	N/A	N/A
Number of complaints resolved	N/A	N/A
Average number of days for complaint resolution	N/A	N/A
Complaints resulting in disciplinary action:	N/A	N/A
administrative penalty	N/A	N/A
reprimand	N/A	N/A
probation	N/A	N/A
suspension	N/A	N/A
revocation	N/A	N/A
other	N/A	N/A

**Table 14 Exhibit 14 Information on Complaints Against Persons or Entities**

## VIII. Statutory Authority and Recent Legislation

A. Fill in the following charts, listing citations for all state and federal statutes that grant authority to or otherwise significantly impact your agency. Do not include general state statutes that apply to all agencies, such as the Public Information Act, the Open Meetings Act, or the Administrative Procedure Act. Provide information on Attorney General opinions from FY 2015–2020, or earlier significant Attorney General opinions, that affect your agency’s operations.

**Texas Office of State-Federal Relations  
Exhibit 15: Statutes / Attorney General Opinions**

### *Statutes*

Citation / Title	Authority / Impact on Agency <i>(e.g., “provides authority to license and regulate nursing home administrators”)</i>
Chapter 751, Texas Government Code	Authorizes OSFR as a state agency, administratively attached to the Office of the Governor, to serve as the state’s federal liaison.

Table 15 Exhibit 15 Statutes

### *Attorney General Opinions*

Attorney General Opinion No.	Impact on Agency
N/A	N/A

Table 16 Exhibit 15 Attorney General Opinions

B. Provide a summary of significant legislation regarding your agency by filling in the charts below or attaching information already available in an agency-developed format. Briefly summarize the key provisions. For bills that did not pass but were significant, briefly explain the key provisions and issues that resulted in failure of the bill to pass (e.g., opposition to a new fee, or high cost of implementation). Place an asterisk next to bills that could have a major impact on the agency. See Exhibit 15 Example.

**Texas Office of State-Federal Relations  
Exhibit 16: 87th Legislative Session**

### *Legislation Enacted*

Bill Number	Author	Summary of Key Provisions
N/A	N/A	N/A

Table 18 Exhibit 16 Legislation Not Passed 87th Leg

## IX. Major Issues

OSFR has no major issues at this time.

## X. Other Contacts

A. Fill in the following charts with updated information on people with an interest in your agency, and be sure to include the most recent email address.

### Texas Office of State-Federal Relations Exhibit 17: Contacts

#### **Interest Groups**

*(groups affected by agency actions or that represent others served by or affected by agency actions)*

Group or Association Name/ Contact Person	Address	Telephone	Email Address
Stephen Tausend Office of Senator John Cornyn	U.S. Senate	202-224-2934	Stephen_Tausend@cornyn.senate.gov
Austin Smithson Office of Senator Ted Cruz	U.S. Senate	202-224-5922	Austin_Smithson@cruz.senate.gov
Perry Brody Office of Rep. Filemon Vela	U.S. House of Representatives	202-225-9770	Perry.Brody@mail.house.gov
Lonnie Dietz Office of Rep. Van Taylor	U.S. House of Representatives	202-225-4201	Lonnie.Dietz@mail.house.gov
Nicole Ward Office of Rep. Henry Cuellar	U.S. House of Representatives	202-225-1640	Nicole.Ward@mail.house.gov
A.J. Sugarman Office of Rep. Kay Granger	U.S. House of Representatives	202-225-5071	AJ.Sugarman@mail.house.gov
Lillie Coney Office of Rep. Sheila Jackson Lee	U.S. House of Representatives	202-225-3816	Lillie.Coney@mail.house.gov
Louise Bentsen Office of Rep. Vicente Gonzalez	U.S House of Representatives	202-225-2531	louise.bentsen@mail.house.gov
John Byers Office of Rep. August Pfluger	U.S. House of Representatives	202-225-3605	John.Byers@mail.house.gov
Jonas Miller Office of Rep. John Carter	U.S. House of Representatives	202-225-3864	Jonas.Miller@mail.house.gov

Table 19 Exhibit 17 Interest Groups

**Interagency, State, or National Associations***(that serve as an information clearinghouse or regularly interact with your agency)*

Group or Association Name/ Contact Person	Address	Telephone	Email Address
N/A	N/A	N/A	N/A

Table 20 Exhibit 17 Interagency, State, and National Association

**Liaisons at Other State Agencies***(with which your agency maintains an ongoing relationship, e.g., the agency's assigned analyst at the Legislative Budget Board, or attorney at the Attorney General's office)*

Agency Name / Relationship / Contact Person	Address	Telephone	Email Address
Legislative Budget Board/LBB Analyst/Harrison Gregg	Robert E. Johnson Bldg 5 <sup>th</sup> Floor 1501 North Congress Austin, TX 78701	512-463-1840	Harrison.Gregg@lbb.texas.gov
Texas Department of Transportation/Washington Liaison/Melanie Alvord	660 Pennsylvania Ave. SE Washington, DC 20003	202-434-0209	Melanie.Alvord@txdot.gov
Texas Department of Transportation/Washington Liaison/Megan Kenney	660 Pennsylvania Ave. SE Washington, DC 20003	202-434-0214	Megan.Kenney@txdot.gov
Texas Workforce Commission/ Washington Representative/ Allison Robertson	660 Pennsylvania Ave. SE Washington, DC 20003	202-434-0210	allison.robertson@twc.state.tx.us
Texas Health and Human Services Commission/Chief of Staff/Kate Hendrix	4900 North Lamar P.O. Box 13247 Austin 78711-3247	512-487-3300	Kate.Hendrix@hhs.texas.gov
Texas Division of Emergency Management/Government Relations/Blair Walsh	5805 North Lamar Blvd Austin, TX 78752-4431	512-424-5825	Blair.Walsh@tdem.texas.gov
Texas Department of Education/Government Relations/Hunter Thompson	1701 N. Congress Avenue Austin, Texas, 78701	512- 463-9734	Hunter.Thompson@tea.texas.gov
Texas Commission on Environmental Quality/Senior Advisor/Steven Schar	12100 Park 35 Circle, Austin, TX 78753	512-239-5022	Steven.Schar@Tceq.Texas.Gov
Texas General Land Office/ Federal Relations/Mary Elen Williams	1700 N. Congress Ave. Austin, TX 78701-1495	512-463-5363	MaryElen.Williams@GLO.Texas.gov
Texas Department of Insurance/Government Relations/Kenisha Schuster	333 Guadalupe Austin, TX 78701	512-676-6602	Kenisha.Schuster@tdi.texas.gov

Table 21 Exhibit 17 Liaisons at Other State Agencies

## XI. Additional Information

A. Texas Government Code, Section 325.0075 requires agencies under review to submit a report about their reporting requirements to Sunset with the same due date as the SER. Include a list of each agency-specific report that the agency is required by statute to prepare and an evaluation of the need for each report based on whether factors or conditions have changed since the statutory requirement was put in place. Please do not include general reporting requirements applicable to all agencies, reports that have an expiration date, routine notifications or notices, posting requirements, federally mandated reports, or reports required by G.A.A. rider. If the list is longer than one page, please include it as an attachment. See Exhibit 17 Example.

### Texas Office of State-Federal Relations Exhibit 18: Evaluation of Agency Reporting Requirements

Report Title	Legal Authority	Due Date and Frequency	Recipient	Description	Is the Report Still Needed? Why?
Annual Report to the Legislature	Chapter 751, Texas Government Code	Annually	Legislature	Per statute, the annual report should describe the office's operations; contains the office's priorities and strategies for the following year; detail projects and legislation pursued by the office; discuss issues in the following congressional session of interest to this state; and contain an analysis of federal funds availability and formulae.	Yes. The report is required by statute.

Table 22 Exhibit 18 Agency Reporting Requirements

**B. Does the agency's statute use "person-first respectful language" as required by Texas Government Code, Section 325.0123? Please explain and include any statutory provisions that prohibit these changes.**

Yes, person-first respectful language is used in Chapter 751, Texas Government Code.

**C. Please describe how your agency receives and investigates complaints about the agency and its operations.**

Complaints made against the agency may be received through different means, including: the Texas Workforce Commission Civil Rights Division; the Equal Employment Opportunity Commission San Antonio Field Office, the State Auditor's Office Website for Fraud Waste and Abuse, or via phone, electronic mail, mail, or face-to-face contact with a representative of the agency. Once a complaint is received by one of the means listed above, the complaint is reviewed and investigated by a designated agency official.

**Fill in the following chart detailing information on complaints received about your agency and its operations. Do not include complaints received about people or entities you regulate.**

**Office of the Governor  
Exhibit 19: Complaints Against the Agency — Fiscal Years 2019 and 2020**

	Fiscal Year 2019	Fiscal Year 2020
Number of complaints received	0	0
Number of complaints resolved	0	0
Number of complaints dropped / found to be without merit	0	0
Number of complaints pending from prior years	0	0
Average time period for resolution of a complaint	N/A	N/A

Table 23 Exhibit 19 Complaints Against the Agency

**D. Fill in the following charts detailing your agency's Historically Underutilized Business (HUB) purchases. See Exhibit 19 Example. Sunset is required by law to review and report this information to the Legislature.**

**Office of the Governor, Truusted Programs  
Exhibit 20: Purchases from HUBs**

**Fiscal Year 2018**

Category	Total \$ Spent	Total HUB \$ Spent	Percent	Agency Specific Goal*	Statewide Goal
Heavy Construction	\$0.00	\$0.00	0.00%	11.2%	11.2%
Building Construction	\$0.00	\$0.00	0.00%	21.1%	21.1%
Special Trade	\$2,951	\$0.00	0.00%	32.9%	32.9%
Professional Services	\$0.00	\$0.00	0.00%	23.7%	23.7%
Other Services	\$20,838,913	\$1,064,937	5.11%	26.0%	26.0%
Commodities	\$176,586	\$13,795	7.81%	21.1%	21.1%
<b>TOTAL</b>	<b>\$21,018,451</b>	<b>\$1,078,733</b>	<b>5.13%</b>		

Table 24 Exhibit 20 HUB Purchases for FY 2018

**Fiscal Year 2019**

Category	Total \$ Spent	Total HUB \$ Spent	Percent	Agency Specific Goal	Statewide Goal
Heavy Construction	\$0.00	\$0.00	0.00%	11.2%	11.2%
Building Construction	\$0.00	\$0.00	0.00%	21.1%	21.1%
Special Trade	\$4,426	\$0.00	0.00%	32.9%	32.9%
Professional Services	19,500	\$0.00	0.00%	23.7%	23.7%
Other Services	\$18,611,859	\$541,386	2.91%	26.0%	26.0%
Commodities	\$125,341	\$16,951	13.52%	21.1%	21.1%
<b>TOTAL</b>	<b>\$18,761,127</b>	<b>\$558,337</b>	<b>2.98%</b>		

Table 25 Exhibit 20 HUB Purchases for FY 2019

**Fiscal Year 2020**

Category	Total \$ Spent	Total HUB \$ Spent	Percent	Agency Specific Goal	Statewide Goal
Heavy Construction	\$0.00	\$0.00	0.00%	11.2%	11.2%
Building Construction	\$0.00	\$0.00	0.00%	21.1%	21.1%
Special Trade	\$6,252	\$0.00	0.00%	32.9%	32.9%
Professional Services	\$0.00	\$0.00	0.00%	23.7%	23.7%
Other Services	\$24,748,839	\$396,171	1.60%	26.0%	26.0%
Commodities	\$380,419	\$227,426	59.78%	21.1%	21.1%
<b>TOTAL</b>	<b>\$25,135,510</b>	<b>\$623,598</b>	<b>2.48%</b>		

Table 26 Exhibit 20 HUB Purchases for FY 2020

**E. Does your agency have a HUB policy? How does your agency address performance shortfalls related to the policy? (Texas Government Code, Section 2161.003; TAC Title 34, Part 1, Rule 20.286c)**

The Office of the Governor, Trusted Programs, is committed to meeting the statewide goals for each of the categories. Demonstrative of this commitment, the Office utilizes the Centralized Master Bidder List (CMBL), and includes every registered HUB on the CMBL in its solicitation process for every procurement \$5,000 or above. In addition, the OOG supplements the CMBL with additional, known HUBs in an effort to solicit bids from those businesses.

**F. For agencies with contracts valued at \$100,000 or more: Does your agency follow a HUB subcontracting plan to solicit bids, proposals, offers, or other applicable expressions of interest for subcontracting opportunities available for contracts of \$100,000 or more? (Texas Government Code, Section 2161.252; TAC Title 34, Part 1, Rule 20.285)**

Yes, for all Requests for Proposals, our Office requires that prospective vendors submit a HUB Subcontracting Report as part of their proposal. We encourage our vendors to demonstrate a *Good Faith Effort* to complete the HUB Subcontracting Plan.

**G. For agencies with biennial appropriations exceeding \$10 million, answer the following HUB questions.**

- 1. Do you have a HUB coordinator? If yes, provide name and contact information. (Texas Government Code, Section 2161.062; TAC Title 34, Part 1, Rule 20.296)**

Theresa Boland  
 (512) 936-0166  
[Theresa.boland@gov.texas.gov](mailto:Theresa.boland@gov.texas.gov)

- 2. Has your agency designed a program of HUB forums in which businesses are invited to deliver presentations that demonstrate their capability to do business with your agency? (Texas Government Code, Section 2161.066; TAC Title 34, Part 1, Rule 20.297)**

The Office of the Governor – Office of Small Business hosts approximately 15 Forums and Workshops throughout the state each fiscal year. At each of these events, we conduct a HUB/DBE panel discussion not only to encourage HUB participation in state procurement, but to also exhibit some of the tools and resources our offices provides to HUB vendors.

- 3. Has your agency developed a mentor-protégé program to foster long-term relationships between prime contractors and HUBs and to increase the ability of HUBs to contract with the state or to receive subcontracts under a state contract? (Texas Government Code, Section 2161.065; TAC Title 34, Part 1, Rule 20.298)**

Not at this time

H. Fill in the charts below detailing your agency’s Equal Employment Opportunity (EEO) statistics. See Exhibit 20 Example. Sunset is required by law to review and report this information to the Legislature. Please use only the categories provided below. For example, some agencies use the classification “paraprofessionals,” which is not tracked by the state civilian workforce. Please reclassify all employees within the appropriate categories below.

**Office of the Governor  
Exhibit 21: Equal Employment Opportunity Statistics**

**1. Officials / Administration**

Year	Total Number of Positions	Percent African-American	Statewide Civilian Workforce Percent	Percent Hispanic	Statewide Civilian Workforce Percent	Percent Female	Statewide Civilian Workforce Percent
2018	35	0.0%	8.1%	11.4%	22.4%	45.7%	38.8%
2019	35	0.0%	8.1%	5.7%	22.4%	51.4%	38.8%
2020	34	0.0%	8.1%	8.8%	22.4%	55.9%	38.8%

Table 27 Exhibit 21 EEO Statistics for Officials/Administration

**2. Professional**

Year	Total Number of Positions	Percent African-American	Statewide Civilian Workforce Percent	Percent Hispanic	Statewide Civilian Workforce Percent	Percent Female	Statewide Civilian Workforce Percent
2018	8	0.0%	10.9%	0.0%	20.3%	25.0%	54.5%
2019	209	8.1%	10.9%	25.4%	20.3%	62.7%	54.5%
2020	213	7.5%	10.9%	24.9%	20.3%	33.3%	54.5%

Table 28 Exhibit 21 EEO Statistics for Professionals

**3. Technical**

Year	Total Number of Positions	Percent African-American	Statewide Civilian Workforce Percent	Percent Hispanic	Statewide Civilian Workforce Percent	Percent Female	Statewide Civilian Workforce Percent
2018	3	0.0%	14.4%	0.0%	29.2%	66.7%	55.2%
2019	7	0.0%	14.4%	0.0%	29.2%	42.9%	55.2%
2020	7	0.0%	14.4%	0.0%	29.2%	42.9%	55.2%

Table 29 Exhibit 21 EEO Statistics for Technical

#### 4. Administrative Support

Year	Total Number of Positions	Percent African-American	Statewide Civilian Workforce Percent	Percent Hispanic	Statewide Civilian Workforce Percent	Percent Female	Statewide Civilian Workforce Percent
2018	213	8.5%	14.3%	23.5%	36.4%	63.8%	71.6%
2019	10	0.0%	14.3%	30.0%	36.4%	90.0%	71.6%
2020	14	0.0%	14.3%	35.7%	36.4%	78.6%	71.6%

Table 30 Exhibit 21 EEO Statistics for Administrative Support

#### 5. Service / Maintenance

Year	Total Number of Positions	Percent African-American	Statewide Civilian Workforce Percent	Percent Hispanic	Statewide Civilian Workforce Percent	Percent Female	Statewide Civilian Workforce Percent
2018	6	0.0%	13.2%	50.0%	52.4%	50.0%	52.0%
2019	6	16.7%	13.2%	66.7%	52.4%	66.7%	52.0%
2020	6	16.7%	13.2%	66.7%	52.4%	66.7%	52.0%

Table 31 Exhibit 21 EEO Statistics for Service and Maintenance

#### 6. Skilled Craft

Year	Total Number of Positions	Percent African-American	Statewide Civilian Workforce Percent	Percent Hispanic	Statewide Civilian Workforce Percent	Percent Female	Statewide Civilian Workforce Percent
2018	0	0.0%	10.2%	0.0%	51.5%	0.0%	12.0%
2019	0	0.0%	10.2%	0.0%	51.5%	0.0%	12.0%
2020	0	0.0%	10.2%	0.0%	51.5%	0.0%	12.0%

Table 32 Exhibit 21 EEO Statistics for Skilled Craft

#### I. Does your agency have an equal employment opportunity policy? How does your agency address performance shortfalls related to the policy?

Yes, the Office of the Governor has an equal employment opportunity policy. The Office of the Governor is committed to having a workforce that represents Texas' diversity through adherence to, and a universal application of, equal employment opportunity law and related policies, both in spirit and intent. We review our workforce statistics biennially and compare them to the statewide workforce. This information is used to update our diversity and recruiting plan, enabling the agency to reach out to under-represented communities both internally and externally.

## **XII. Agency Comments**

OSFR has no additional comments.

## ATTACHMENTS ---

### Attachments Relating to Key Functions, Powers, and Duties

1. If the agency publishes a version of its enabling statute and/or rules, please include an electronic copy.

N/A

2. Annual reports published by the agency from FY 2018–20.

**Attachment 2\_2017 Annual Report**

**Attachment 2\_2018 Annual Report**

**Attachment 2\_2020 Annual Report**

3. Internal or external newsletters published by the agency in FY 20.

**Attachment 3\_ March 23, 2020 Snapshot**

**Attachment 3\_ January 25, 2021 Snapshot**

**Attachment 3\_ March 8, 2021 Snapshot**

4. List of studies that the agency is required to do by legislation or riders.

N/A

5. List of legislative or interagency studies relating to the agency that are being performed during the current interim.

N/A

6. List of studies from other states, the federal government, or national groups/associations that relate to or affect the agency or agencies with similar duties or functions. Provide links if available.

N/A

7. If applicable, a list describing the type of personal information of license holders the agency publishes on its website. Please also explain if and how license holders can opt out of this publication.

N/A

### Attachments Relating to Policymaking Structure

8. Biographical information (e.g., education, employment, affiliations, and honors) or resumes of all policymaking body members.

<https://gov.texas.gov/governor-abbott>

<https://www.ltgov.state.tx.us/about/>

<https://house.texas.gov/members/member-page/?district=25>

9. Board training manuals and copies of any policies related to the board's duties and responsibilities.

N/A

10. Employee manuals and copies of any policies related to staff's duties and responsibilities.

N/A

11. Copies of any other significant policies adopted by the board.

N/A

### Attachments Relating to Funding

12. Agency's Legislative Appropriations Request for FY 2022–23.

<https://gov.texas.gov/organization/financial-services/reports>

13. Annual financial reports from FY 2018–20.

<https://gov.texas.gov/organization/financial-services/reports>

14. Operating budgets from FY 2018–20.

<https://gov.texas.gov/organization/financial-services/reports>

15. If applicable, a list of all contracts above \$1 million. Please include a brief explanation of the contract, as well as the amount and term of the contract. Do not include purchase orders in this list.

N/A

**Attachments Relating to Organization**

16. If applicable, a map to illustrate the regional boundaries, headquarters location, and field or regional office locations.

N/A

17. Any flowcharts showing the operations of the agency, such as complaint resolution processes, disciplinary or enforcement procedures, etc.

N/A

18. If applicable, a list and brief explanation of all active memorandums of understanding and information sharing agreements the agency has entered into. Indicate whether these are required by statute, rule, or something else.

N/A

**Attachments Relating to Agency Performance Evaluation**

19. Quarterly performance reports completed by the agency in FY 2019–20.

N/A

20. Performance reports presented to the agency’s board of directors in FY 2018–20, if different from the reports in Attachment 16.

N/A

21. Performance reports submitted to the Legislative Budget Board from FY 2018–20.

**Attachment 21\_Performance report submitted to the LBB LAR FY 2020-21**

**Attachment 21\_Performance report submitted to the LBB LAR FY 2022-23**

**Attachment 21\_Performance report submitted to the LBB Operating Budget FY 20**

22. Any recent studies on the agency or any of its functions conducted by outside management consultants or academic institutions.

N/A

23. Agency’s current internal audit plan.

N/A

24. Agency’s current strategic plan.

N/A

25. List of internal audit reports from FY 2016–20 completed by or in progress at the agency.

N/A

26. List of State Auditor reports from FY 2016–20 that relate to the agency or any of its functions.

N/A

27. Any customer service surveys conducted by or for your agency in FY 2019–20.

N/A

28. Any reports created under Texas Government Code, Section 2110.007 regarding the usefulness and costs of the agency’s advisory committees.

N/A

29. A description of the agency’s review of existing rules as required by Texas Government Code, Section 2001.039, and for the last eight years, a brief description of the rules reviewed by date and the result the review.

N/A