

From: [Sunset Advisory Commission](#)
To: [Cecelia Hartley](#)
Subject: FW: Sunset report
Date: Wednesday, October 15, 2014 5:16:34 PM

From: marion shaw
Sent: Wednesday, October 15, 2014 5:13 PM
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Attention: Mr. Ken Levine and Commission Members

The NorthStar plan serves the community better than any other plan in the state. No consumer is ever turned away; there is no waiting list. When someone needs services, it is dangerous to the individual as well as the community to be put on a wait list. To get timely attention is cost effective before a crisis situation develops.

Because of its structure, the NorthStar plan serves more people with fewer dollars. With so many needs in the state on other issues, it is essential that money is spent in the most prudent manner.

I answer the help-line at NAMI Dallas several afternoons a week. Consumers & family members are thrilled to know they have choices in clinics or doctors. No plan is perfect, but whatever evolves should include these important improvements offered by the Northstar plan. We've come so far, we must not lose ground in our progress.

Marion Shaw