

**From:** [Sunset Advisory Commission](#)  
**To:** [Janet Wood](#)  
**Subject:** FW: Public Input Form for Agencies Under Review (Public/After Publication)  
**Date:** Tuesday, May 01, 2018 9:58:23 AM

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-----Original Message-----

From: sundrupal@capitol.local [<mailto:sundrupal@capitol.local>]  
Sent: Tuesday, May 01, 2018 9:32 AM  
To: Sunset Advisory Commission  
Subject: Public Input Form for Agencies Under Review (Public/After Publication)

Agency: TEXAS STATE BOARD EXAMINERS PROFESSIONAL COUNSELORS

First Name: Paula

Last Name: Serna

Title: Graduate Counseling Student

Organization you are affiliated with: Southern Methodist University

Email:

City: Dallas

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or Opposed: I agree and highly recommend more administrative support is needed to handle and process licenses for new counselors. Additional staff is a necessity to assist with inquiries and process applications in a timely manner. The current structure is not working and needs immediate intervention to ensure the agency is productive and efficient. Thank you.

Any Alternative or New Recommendations on This Agency: New Recommendations:  
Additional administrative support for agency.

My Comment Will Be Made Public: I agree

**From:** [Sunset Advisory Commission](#)  
**To:** [Janet Wood](#)  
**Subject:** FW: Public Input Form for Agencies Under Review (Public/After Publication)  
**Date:** Tuesday, May 01, 2018 9:58:19 AM

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-----Original Message-----

From: sundrupal@capitol.local [<mailto:sundrupal@capitol.local>]  
Sent: Tuesday, May 01, 2018 9:22 AM  
To: Sunset Advisory Commission  
Subject: Public Input Form for Agencies Under Review (Public/After Publication)

Agency: TEXAS STATE BOARD EXAMINERS PROFESSIONAL COUNSELORS

First Name: Paula

Last Name: Serna

Title: Graduate Counseling Student

Organization you are affiliated with:

Email:

City: Dallas

State: Texas

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