

From: [Sunset Advisory Commission](#)
To: [Janet Wood](#)
Subject: FW: DSHS
Date: Thursday, April 12, 2018 3:50:41 PM

From: Raquel Sadler
Sent: Thursday, April 12, 2018 2:47 PM
To: Sunset Advisory Commission
Subject: DSHS

Good afternoon,

I graduated from Colorado Christian University 12/8/2017, and I walked my LPC-Intern application in on 12/29 and it was stamped the same day. It was inputed into the system 1/5/18. I have been in contact with Jason Isaac who is my state representative, due to the fact the DSHS will not look at my application. They stopped processing applications for nearly a month. I called two weeks ago and was told that I received a deficiency, which resulted in my application being put at the bottom of the pile. I was told that it would take an additional 4-6 weeks (minimum) to look at my application. I hand delivered my syllabus to the office and they said it will be processed in the order that it was received. The one person who processes deficiencies has been out of the office for over a week. They are still on the week of 12/4 for intern deficiencies. I am unable to work due to not having a license. My classmates in others states who graduated with me are all working. This is not okay, this is my livelihood. There are hundreds of post graduate counselors waiting on their license and no one seems to willing to help us. PLEASE HELP! CHANGE needs to happen and it needs to happen now!!

Sincerely,

Raquel Sadler, M.A., NCC.

[Chair of Education Committee, Austin SandTray Association](#)

From: [Sunset Advisory Commission](#)
To: [Janet Wood](#)
Subject: FW: Public Input Form for Agencies Under Review (Public/After Publication)
Date: Monday, April 02, 2018 7:56:29 AM

-----Original Message-----

From: sundrupal@capitol.local [<mailto:sundrupal@capitol.local>]
Sent: Friday, March 30, 2018 7:00 PM
To: Sunset Advisory Commission
Subject: Public Input Form for Agencies Under Review (Public/After Publication)

Agency: TEXAS STATE BOARD EXAMINERS PROFESSIONAL COUNSELORS

First Name: Raquel

Last Name: Sadler

Title:

Organization you are affiliated with:

Email:

City: Austin

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or

Opposed: I graduated 4 months ago, and received a deficiency, I was told by a supervisor (in the DSHS) that they were confused as to why I received the deficiency, but she was unable to look at my application. The person who works on deficiencies has not been in the office for over 3 days and they are not allowed to say when she will return. I was told that it will be at least 4-6 weeks (probably longer) before someone will look at my application. I am unable to work because I do not hold my intern license, and all that anyone can say is ... I'm sorry, relax and be patient. I have friends in other states who graduated with me and are all working... why is this the process in Texas?!. I went to school for 9 years only to not be able to work. This is a helping profession, but it's breaking the helpers. Many are walking away from the profession, I know I can't afford to not work. Please right this wrong. Please!

Any Alternative or New Recommendations on This Agency: If you have a deficiency there should be an email sent, it shouldn't take weeks to communicate (it's 2018). The current week should be posted online so that people can maintain some form of sanity while waiting months.

My Comment Will Be Made Public: I agree