

From: [Sunset Advisory Commission](#)
To: [Cecelia Hartley](#)
Subject: FW: Form submission from: Public Input Form for Agencies Under Review (Public/After Publication)
Date: Friday, October 17, 2014 3:47:15 PM

-----Original Message-----

From: sundrupal@capitol.local [<mailto:sundrupal@capitol.local>]
Sent: Friday, October 17, 2014 3:29 PM
To: Sunset Advisory Commission
Subject: Form submission from: Public Input Form for Agencies Under Review (Public/After Publication)

Submitted on Friday, October 17, 2014 - 15:28

Agency: DEPARTMENT FAMILY AND PROTECTIVE SERVICES DFPS

First Name: Annette

Last Name: Rodriguez

Title: President/CEO

Organization you are affiliated with: The Children's Shelter

Email: arodriguez@chshel.org

City: San Antonio

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or Opposed:

We, The Children's Shelter support recommendations for Issue #5. The current system negatively impacts service delivery of mental health and health services to children in foster care. The Children's Shelter has been providing services for foster care children for over 113 years. Because of the fragmented enrollment and credentialing process, it takes providers 4-6 months to receive approval and clearance for Medicaid acceptance and reimbursement. While providers wait for clearance, children do not receive the appropriate and consistent services needed.

We, The Children's Shelter support recommendations for Issue #7. The Children's Shelter has been a long-time provider of services for the Texas Department of Family and Protective Services. We find ourselves providing duplicative documents to the licensing and contracting branches of the Department. In addition, both branches are often at odds regarding policy procedure and the interpretation of each. We strongly support the inventory and strategic planning recommendation that was provided to streamline the gathering and sharing of data.

Any Alternative or New Recommendations on This Agency: We think this needs to be a priority initiative.

My Comment Will Be Made Public: I agree