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Cecelia Hartley

From: Sunset
Sent: Monday, November 29, 2010 8:30 AM
To: Cecelia Hartley
Subject: FW: TCEQ vs. PUC

From: Roger Lampman
Sent: Friday, November 26, 2010 11:06 AM
To: Sunset

Subject: TCEQ vs. PUC

November 26, 2010

To Whom It May Concern,

As a consumer I think the public would be better served if the PUC handled all matter dealing with public utilities which should include all water issues.

I would offer as evidence the way the TCEQ handled a rate case issue involving Aqua Texas. There is no need for me to dwell on this as I'm sure you're familiar with the issue. I do however find it difficult to understand how an agency such as the TCEQ could allow a company to run over the public as they did in a rate case lasting 4 years. The end result being our water rates increased 75% and then they brag to their shareholders how profitable they are and how great their service is when many of us know differently.

Under the present laws there is no incentive for a company such as Aqua Texas to settle a matter quickly, as they turn around and charge back all their attorney fees to the consumer. In our community over this same period of time, we have had unsatisfactory radium levels in our drinking water and have been told not to worry. We're still waiting for them to fix the problem. Now we're being told they will begin drilling a well deeper in an effort to fix the problem. I would hope so, as it's only taken them four years to decide what they would do. The TCEQ is well aware of the problem and has tolerated their stalling tactics & nonsense. Could the PUC do better? Don't think they could do worse and personally I think the TCEQ has failed us.

I have no desire to make another trip to Austin for the sunset hearings, but I felt compelled to give my opinion on this matter. I trust you good people will help solve the problem.

Sincerely,

Roger Lampman

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