

From: [Sunset Advisory Commission](#)
To: [Janet Wood](#)
Subject: FW: Public Input Form for Agencies Under Review (Private/Before Publication)
Date: Monday, August 15, 2016 5:25:13 PM

-----Original Message-----

From: sundrupal@capitol.local [<mailto:sundrupal@capitol.local>]
Sent: Monday, August 15, 2016 3:04 PM
To: Sunset Advisory Commission
Subject: Public Input Form for Agencies Under Review (Private/Before Publication)

Submitted on Monday, August 15, 2016 - 15:03

Agency: TEXAS STATE BOARD SOCIAL WORKER EXAMINERS

First Name: Megan

Last Name: Plagman

Title:

Organization you are affiliated with:

Email:

City: Austin

State: Texas

Your Comments or Concerns: I recently relocated to Austin as a LCSW from Louisiana. I experienced a severe lack of communication after submitting my application to the board for license verification from another state. After submitting my application in April there was no communication about the status. I was not informed if my application was complete or when it would be reviewed. This greatly impacted my candidacy for job openings as I was not able to confidently state whether I would be licensed in a timely manner. Not until I called the board was I made aware of my application status. This was an extremely frustrating procedure that didn't have to be so difficult.

Your Proposed Solution:

A clear timeline outline of how the application process works, when the board meets, and when notification should be expected. There should be a way to check online to confirm that all parts of a license application are received and when they will be reviewed. It was difficult to find on the website when the board would be meeting. If there was more information available to applicants the phone line may not be so overworked.

My Comments Will Not Be Made Public: I agree