

From: [Sunset Advisory Commission](#)
To: [Brittany Calame](#)
Subject: FW: Public Input Form for Agencies Under Review (Public/After Publication)
Date: Thursday, April 26, 2018 4:11:11 PM

-----Original Message-----

From: sundrupal@capitol.local [<mailto:sundrupal@capitol.local>]
Sent: Thursday, April 26, 2018 4:02 PM
To: Sunset Advisory Commission
Subject: Public Input Form for Agencies Under Review (Public/After Publication)

Agency: TEXAS VETERANS COMMISSION TVC

First Name: FRANK

Last Name: ONTIVEROS

Title: ASSITANT VETERAN SERVICE OFFICER

Organization you are affiliated with: TVC

Email:

City: New Braunfels

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or Opposed:

Supported-Fall conference, allows many of us to take 4 1/2 days to reflect, learn, share and meet our colleagues and the TVC staff face to face. This is not about "living it up" in fact it is about gathering new information and guidelines in a short period of time. We are all aware of the consequences once we return to work; catching up with phone calls and appointments, yet it is worth the time spent away from the office and NOT having to learn online. I just spent weeks with the VA TRIP training...

Despite the TVC criticism of their program, we get a lot of veterans switching to TVC because of the type of training the VSO's get.

Any Alternative or New Recommendations on This Agency:

Allow a short regional training period (2-3 days) for the spring. I appreciate the efforts the TVC training staff has done to try to meet training obligations but by the response (online interaction) it does not appear to have a lot of involvement.

Maintain the Veteran requirement; SOME Veterans enjoy manipulating individuals by asking "Did you serve" or "You don't understand"

It does not have anything about being fair or qualified in my opinion, the Veterans want someone who might be able to relate period.

My Comment Will Be Made Public: I agree