

From: [Sunset Advisory Commission](#)
To: [Janet Wood](#)
Subject: FW: Public Input Form for Agencies Under Review (Public/After Publication)
Date: Wednesday, April 11, 2018 2:31:01 PM

-----Original Message-----

From: sundrupal@capitol.local [<mailto:sundrupal@capitol.local>]
Sent: Wednesday, April 11, 2018 1:20 PM
To: Sunset Advisory Commission
Subject: Public Input Form for Agencies Under Review (Public/After Publication)

Agency: TEXAS STATE BOARD SOCIAL WORKER EXAMINERS

First Name: Julie

Last Name: Nachman

Title: Julie Nachman, LMSW

Organization you are affiliated with: National Association of Social Workers

Email:

City: Austin

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or Opposed:

I support the creation of the BHEC through the transformation of the psychology board I oppose the classification of professional appointees on the BHEC as ex officio members The TSBSWE is not operating efficiently & effectively under HHSC Each board must remain independent under the BHEC The TSBSWE must have more money to operate effectively

I continue to have concerns about the board's excessive processing time of my Clinical Supervision Application. I wish to express my extreme frustration and concerns about the licensing board. I have been in process for nearly 8 months! My experience has been prosperous. The TSBSWE, currently housed at the Health and Human Services Commission (HHSC) is underfunded, understaffed and, its ineffectiveness makes it a challenge to practice as a licensed social worker at any level in Texas.

Initially, I submitted my application in September, 13 2017. I was notified mid-December that my application was not approved due to missing a required attachment. I quickly remedied this by sending the needed document as requested. The board received my document by certified mail December 15, 2017. Therefor it took 3 months for the board to inform me that my application was not approved. It has been an additional 3.5 months awaiting word from the board.

The materials the state provides in the Clinical Supervision Plan Approval documents, indicate that it will take 4-6 weeks to process apps. It has been over 3.5 months since I submitted my application, with an additional 3 months prior regarding the status of my application. As stated on Form III " The board will notify an LMSW in writing, generally within six to eight weeks, of its approval or of a deficiency, when a Clinical Supervision Plan has been received by the board for consideration for approval." My most recent attempt to call to inquire about the processing of my application resulted in being on hold for over two hours with no response.

Secondly, the licensing call center has consistently been slow, inefficient and often my calls go unprocessed. In addition to calling repeatedly, I have taken action to mail letters and send emails inquiring about my application. I have not received a response to any of these attempts, except for one automated reply email which did not include any updated information. I'm often on hold over two hours.

Any Alternative or New Recommendations on This Agency:

The BHEC should be made up of nine voting members – one public and one professional from each of the four boards, with a final public member appointed by the Governor.

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Lastly, I am concerned that I have not received clarification whether I can be ensured that the documented hours of supervised experience and supervision will be counted retroactively. My family and I are experiencing economic and emotional consequences because of the board's inefficiency. My financial situation is deteriorating as I work as a volunteer social worker. I need assurance that retroactive approval of my documented hours of board approved supervised full-time social work experience will be granted.

My Comment Will Be Made Public: I agree