-----Original Message-----
From: sundrupal@capitol.local [mailto:sundrupal@capitol.local]
Sent: Tuesday, December 13, 2016 10:55 PM
To: Sunset Advisory Commission
Subject: Public Input Form for Agencies Under Review (Public/After Publication)

Agency: TEXAS MEDICAL BOARD

First Name: Kristen

Last Name: Miciotto

Title: LPC-intern

Organization you are affiliated with:

Email: kmiciotto@gmail.com

City: Austin

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or
Opposed:
To whom this may concern,
I want to add my complaint to the report of back logs for LPC licenseing department.

I finally finished my 3000 hrs of internship in April '16. 10 weeks later I am alerted that my file has been reviewed
and I made a slight mistake in reporting a date. I brought corrected paperwork to office, I was not out of integrity of
any rules in correcting the date and not changing hrs incurred.
While in licensing office, a gentlemen brought out my file to work with me.
He guided me that another paper was incorrect. 2 weeks later, turns out that paper work was already correct & the
gentleman did not understand LPC filing.
This caused my file and hrs to be audited.
Since this occurrence my file has apparently been sitting in a stack of back loged files to be reviewed. It has been 9
mths and they are still unclear as to when my file will be reviewed. I hired a lawyer to attempt to get more
information and the lawyer was redirected over and over and ultimately not responded to.
As an intern, there are numerous restrictions that make it difficult to move forward in my career. This has been a
big, drawn out financial burden and I am grateful to have a place to voice my frustration.
Thank you
Kristen Miciotto

Any Alternative or New Recommendations on This Agency: My recommendation is to have a licenseing department
that understands the individual licensing processes and that is equipped to process files in a reasonable amount of
time.

My Comment Will Be Made Public: I agree