From: Sunset Advisory Commission

To: <u>Trisha Linebarger</u>

Subject: FW: Public Input Form for Agencies Under Review (Public/After Publication)

Date: Friday, August 14, 2020 5:52:46 PM

From: sunset@sunset.texas.gov [mailto:sunset@sunset.texas.gov] On Behalf Of Texas Sunset Commission

Sent: Friday, August 14, 2020 5:19 PM

To: Sunset Advisory Commission <Sunset@sunset.texas.gov>

Subject: Public Input Form for Agencies Under Review (Public/After Publication)

Agency: TEXAS DEPARTMENT LICENSING AND REGULATION

First Name: Michael

Last Name: McGinley

Title: Associate Director

Organization you are affiliated with: Better Driving, Inc.- dba Car Teen- Driving School TDLR License number

C3223

Email:

City: Kyle

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or Opposed:

Regarding Texas Department of Licensing and Regulation Sunset Advisory Commission Staff Report June 2020 specifically concerning Driver Education- Referencing P. 62 under Findings- SUPPORT- statement- The agency recently changed its policy, now listing only one course per provider, but ultimately TDLR's website should have no role as a marketing tool for the businesses it regulates.)- p. 62

OPPOSE- change recommended on P. 67- Management Action 4.14 Direct TDLR to list on its website only licensed instructors and providers, not the specific courses they offer.

Any Alternative or New Recommendations on This Agency:

The restriction currently in-place for listing only one course per provider is needed and reasonable.

The change recommended with the Web site of not providing the actual course provided and method (On-Line, Parent Taught or traditional classroom) is disadvantaging to the parent and/or teen that needs Driver Education. With multiple options and confusing scenarios in the Market place concerning Driver Education, the research required by the consumer is daunting and frankly overwhelming.

The TDLR site should minimally have the basics of what a provider actual provides (On-Line, Parent Taught or traditional classroom) The listing is a public service helping the consumer at least reduce their research time. Many of our customers have started their searches on the TDLR site. Simply, the Public counts on the TDLR site being objective and will actually save them time by starting in the right place.

RECOMMENDED- The list of Driver Education providers should show no favoritism and simply state the Name of the School, Method (On-Line, Parent Taught or traditional classroom) and type (Adult or Teen). Thank you for your consideration.

My Comment Will Be Made Public: I agree