From: Sunset Advisory Commission

To: <u>Janet Wood</u>

Subject: FW: Public Input Form for Agencies Under Review (Public/After Publication)

Date: Monday, April 30, 2018 8:00:40 AM

----Original Message-----

From: sundrupal@capitol.local [mailto:sundrupal@capitol.local]

Sent: Saturday, April 28, 2018 9:39 AM To: Sunset Advisory Commission

Subject: Public Input Form for Agencies Under Review (Public/After Publication)

Agency: TEXAS STATE BOARD EXAMINERS PROFESSIONAL COUNSELORS

First Name: Susan

Last Name: Mccarty

Title: Lpc

Organization you are affiliated with:

Email:

City: Karnes city

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or

Opposed: I sent my paperwork in to get my license for counseling and the licensing office. Appeared to be always so busy and overwhelmed. I finally had to go to a hearing to get the mess straightened out. I had made some mistakes in my paperwork but I feel like waiting for 2 years to get my license was a bit excessive for a mistake of a few dates. By the time I finally got my license I had done over 6,000 hours instead of 3000.. I actually had to get my state representative it involved to try to find some resolution.

Any Alternative or New Recommendations on This Agency: Although many of the people were very polite is they try to help me through this, it was a very trying and emotional situation for me. I really don't know what the solution would be. But it appears the system does need to be overhauled

My Comment Will Be Made Public: I agree