

TO: Ken Levine, Sunset Commission (Fax: 512-463-0705) email ([sunset@sunset.tex.gov](mailto:sunset@sunset.tex.gov))  
FROM: Anthony Lazzari (San Antonio Auto Title & Tisdale LLC)

5/10/18

RE: Comments on Sunset Staff Report of April 19, 2018

The Sunset Staff report has been reviewed.

Contracting: We don't believe that contracting should be an issue as it has been working very effectively for years. As a contract agency, we provide a tremendous amount of support to Bexar County. This helps meet the goal of being of service to the citizens and tax payers of Texas.

Fraud—fraud may be an issue throughout Texas; however, Bexar County Tax Assessor Collector (BCTAC) is very proactive in handling any potential fraud through daily audits of all work processed by our stores. BCTAC also regularly visits our locations to insure they are in compliance with the policies of BCTAC. Immediately they bring to our attention any issues which need to be addressed. We work closely with BCTAC to maintain their high standards of service. Additionally, BCTAC does a very thorough background check on any potential new hires followed by extensive training before deputation is initiated. The training ensures that title clerks are aware of signs of potential fraud as well as standards of BCTAC.

For a number of years, BCTAC has had a Special Investigations Unit in place to investigate any potential fraud and/or irregularities with titles or title transactions. Because of the efforts of this Special Investigations Unit, records clearly show that the right steps are in place to help combat fraudulent activities.

Sincerely,

Anthony Lazzari