

From: [Elizabeth Jones](#)
To: [Trisha Linebarger](#)
Subject: FW: Renewal and lost checks
Date: Monday, August 10, 2020 11:15:12 AM

Sent: Saturday, August 8, 2020 1:09:56 PM (UTC-06:00) Central Time (US & Canada)
To: TDLR Massage; Brian Francis
Cc: Sunset Advisory Commission
Subject: Renewal and lost checks

TDLR - Massage Therapy Division

The renewal process has been a mess since covid.

I don't know why I was unable to renew my CEP license on line - as i was for my LMT and MTI - because of that I had to send a check.

The check was lost in March and they told me at TDLR in May to send another check which I did.

I never received my license - I called several times and they said they would look into it and call me - I never got a call back.

Now it's August and I got an email saying i needed to pay the late fee.

I'm not paying a late fee when the March check was lost during the covid mess.

What can TDLR do to remedy this situation?

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Deborah Korpi, BGS, LMT, MTI, MMP, CEP, BCTMB