

From: [Sunset Advisory Commission](#)
To: [Cecelia Hartley](#)
Subject: FW: Form submission from: Public Input Form for Agencies Under Review (Public/After Publication)
Date: Friday, October 31, 2014 2:30:01 PM

-----Original Message-----

From: sundrupal@capitol.local [<mailto:sundrupal@capitol.local>]
Sent: Friday, October 31, 2014 1:08 PM
To: Sunset Advisory Commission
Subject: Form submission from: Public Input Form for Agencies Under Review (Public/After Publication)

Submitted on Friday, October 31, 2014 - 13:08

Agency: HEALTH AND HUMAN SERVICES COMMISSION HHSC

First Name: Sharon

Last Name: Kletter

Title: SPA Coordinator

Organization you are affiliated with: Transicare, Inc.

Email:

City: Dallas

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or Opposed:

I urge you to reject the recommendations to issue 9 on NorthSTAR in the HHSC Staff report. As an individual who has worked in this field for over 10 years and as someone who has a brother diagnosed with Bi-polar, this program stands as a model.

No system is perfect, however, with the Northstar system, we have a chance to impact not just an individual with a qualifying diagnosis but assist families in staying together.

Any Alternative or New Recommendations on This Agency: I recommend you look to the NorthSTAR system as a model for the State. The State should be focused on how to integrate mental health and substance abuse services which NorthSTAR has proven to be a cost-effective and efficient recovery oriented approach. NorthSTAR coordinates and provides integrated physical health care as the rest of the State of Texas. Let's not ruin a good system for something that has not stood the test of time.

My Comment Will Be Made Public: I agree