

Cecelia Hartley

From: Sunset
Sent: Thursday, November 18, 2010 11:16 AM
To: Cecelia Hartley
Subject: FW:

From: k nielsen
Sent: Thursday, November 18, 2010 10:16 AM
To: Sunset
Subject:

I support the

Supplement to the Sunset Staff Report on the Public Utility Commission

as I read it.

I have been to no less than 5 "sessions" with the TCEQ trying to fight for fairness in water rate handling.

It is my opinion that they do a VERY POOR JOB in representing the people as they at the same time represent the water companies. They have been brought jar after jar of brown - black - yellow supposed "water" for which we must pay, but which is so obviously not drinkable and they apparently do not have the personnel to regulate the quality of the 'water' we MUST pay for.

On the contrary my dealings with the PUC have been effective, responsive and enlightening. Their personnel appear to have the proper guidelines to handle company vs public problems.

Kathy Nielsen