From: <u>Sunset Advisory Commission</u>

To: <u>Janet Wood</u>

Subject: FW: Public Input Form for Agencies Under Review (Public/After Publication)

Date: Tuesday, April 03, 2018 3:26:14 PM

----Original Message----

From: sundrupal@capitol.local [mailto:sundrupal@capitol.local]

Sent: Tuesday, April 03, 2018 2:00 PM To: Sunset Advisory Commission

Subject: Public Input Form for Agencies Under Review (Public/After Publication)

Agency: TEXAS STATE BOARD SOCIAL WORKER EXAMINERS

First Name: Syrenia

Last Name: Johnson

Title: LMSW

Organization you are affiliated with:

Email:

City: Grand Prairie

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or Opposed: I agree with the Sunset Staff recommendation in the report to create the Behavioral Health Executive Council. It is extremely frustrating to have extremely long wait times just to have a call answered. It is also disheartening to know that you have reached a milestone or achievement, but it won't be acknowledged for months. To even apply for reciprocity in another state, verification via email or mail requires a long wait time after you have submitted all other paperwork. It is embarrassing that other states know that the board is notorious for slow responses and long wait times.

Any Alternative or New Recommendations on This Agency: If the Sunset Staff is not enough, please recruit volunteers. I know that there are practitioners who are willing to volunteer just to help alleviate the crisis.

My Comment Will Be Made Public: I agree