

From: [Sunset Advisory Commission](#)
To: [Trisha Linebarger](#)
Subject: FW: Public Input Form for Agencies Under Review (Public/After Publication)
Date: Friday, June 5, 2020 8:49:53 AM

-----Original Message-----

From: sunset@sunset.texas.gov <sunset@sunset.texas.gov> On Behalf Of Texas Sunset Commission
Sent: Thursday, June 4, 2020 4:38 PM
To: Sunset Advisory Commission <Sunset@sunset.texas.gov>
Subject: Public Input Form for Agencies Under Review (Public/After Publication)

Agency: TEXAS DEPARTMENT LICENSING AND REGULATION

First Name: M.

Last Name: Johnson

Title: The Sun Needs To Set On The TDLR

Organization you are affiliated with: Taxpayer supporting such agencies with my sales tax which I see almost daily

Email:

City: Cedar Hill

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or
Opposed: Superficial

Any Alternative or New Recommendations on This Agency:

There is not enough space to describe my encounters with the TDLR. I turned in one review months ago with a lot more detail I do not know what happened to it. Probably like most things at the state, nothing. One encounter with the TDLR was when I lodged a complaint concerning a property tax service who gave my property evaluation with Dallas Central Appraisal District short shrift because they were busy with other more important cases. The service hired an Austin attorney to defend itself and the TDLR staff seemed to kowtow to this attorney. As a matter of fact the only way I knew the TDLR had exonerated the service was i was cc'd as in a glowing letter to the attorney as an anonymous complainant. I never received a letter directly. It was like I was a bystander in the relationship between the TDLR and the attorney.

Last year, I believe although it is hard to find a record of such, the TDLR took over licensing of electricians from cities. Licensees were not notified or at least I was not. The city of Grand Prairie, where I was registered did not notify me. The first thing I knew about the takeover was when I went to renew my license. The city of Grand Prairie plead ignorance. The TDLR had no record of my license. Then I began an open records process. The TDLR open records process is dysfunctional. They provided a lot of unrelated material which could only be described as fodder. They could not even come up with the letter I wrote to the executive director that I had a delivery receipt for. In one case a staff member claimed to have called me. They must have used a wrong number and then sent an email to many other staff members saying in the call it was clear I had some mental problems. Of course the old man they contacted, no telling who because the TLDR claimed they had no record, had no idea what the TDLR was talking about and so would obviously seem confused. This conversation was reported in an email which I inadvertently received in some of the open records responses. I still do not have my master's electrician license renewed. I continue to try to find in what manner the TDLR announced to the world they were taking over.

In short, of all agencies in the state government, the TDLR is the least qualified to be regulating anything. They cannot regulate themselves. They are about as worthless as the OAG is with consumer and open records

complaints. The OAG is consumed with child support cases and seems to do little else. There is an operation that needs most of their attorneys fired and replaced by social workers. The OAG is now using attorneys as social workers.

My Comment Will Be Made Public: I agree