

From: [Sunset Advisory Commission](#)
To: [Janet Wood](#)
Subject: FW: Public Input Form for Agencies Under Review (Public/After Publication)
Date: Monday, April 02, 2018 3:07:14 PM

-----Original Message-----

From: sundrupal@capitol.local [<mailto:sundrupal@capitol.local>]
Sent: Monday, April 02, 2018 2:50 PM
To: Sunset Advisory Commission
Subject: Public Input Form for Agencies Under Review (Public/After Publication)

Agency: TEXAS STATE BOARD SOCIAL WORKER EXAMINERS

First Name: Cynthia

Last Name: Holifield

Title:

Organization you are affiliated with:

Email: cholifield@seniorcarecentersltc.com

City: Mission

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or Opposed:

The TSBSWE is not operating efficiently & effectively under HHSC.

The TSBSWE must have more money to operate effectively- My wait times on the phone have varied from 50:11 minutes to 1:48:21 hours.

Any Alternative or New Recommendations on This Agency:

Online and electronic application, renewal, and status options for license to facilitate access and updates for licensees and applicants.

A direct phone number or contact department for Social Work.

Use of an electric Continuing Education tracking system. Thank you.

My Comment Will Be Made Public: I agree