

From: [Sunset Advisory Commission](#)
To: [Brittany Calame](#)
Subject: FW: Public Input Form for Agencies Under Review (Public/After Publication)
Date: Thursday, April 26, 2018 1:10:15 PM

-----Original Message-----

From: sundrupal@capitol.local [<mailto:sundrupal@capitol.local>]
Sent: Thursday, April 26, 2018 12:59 PM
To: Sunset Advisory Commission
Subject: Public Input Form for Agencies Under Review (Public/After Publication)

Agency: TEXAS VETERANS COMMISSION TVC

First Name: Linda

Last Name: Hargrove

Title: Harrison County Veterans Service Officer

Organization you are affiliated with: Texas Veterans Commission

Email:

City: Marshall

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or Opposed: I agree with the Sunset Commission that other training avenues need to be implemented. I do not agree that 'Conference Training' should stop for claims benefits. The intense training supplied at Conference is never going to be matched by online training. The networking, peer to peer exchange, ability to shut down and focus on in-depth training aspects cannot be accomplished sufficiently by on-line training only. I do not consider it break time, vacation time, or R&R time. It is one of the key factors in establishing the tools and reserve to do our ever more demanding jobs. VA is requiring more and more on the VSO level to accomplish what was once their job. We are not machines!

Any Alternative or New Recommendations on This Agency: I feel that perhaps TVC has taken on too many projects and the cost of more executives to 'run' the projects would be better spent providing services and training in the field.

My Comment Will Be Made Public: I agree