

From: [Sunset Advisory Commission](#)
To: [Janet Wood](#)
Subject: FW: Public Input Form for Agencies Under Review (Public/After Publication)
Date: Thursday, March 29, 2018 8:07:03 AM

-----Original Message-----

From: sundrupal@capitol.local [<mailto:sundrupal@capitol.local>]
Sent: Wednesday, March 28, 2018 5:50 PM
To: Sunset Advisory Commission
Subject: Public Input Form for Agencies Under Review (Public/After Publication)

Agency: TEXAS STATE BOARD EXAMINERS MARRIAGE AND FAMILY THERAPISTS

First Name: Ann marie

Last Name: Glick

Title: LPC-S. LMFT-S

Organization you are affiliated with: AnnmarieglickLMFT-S,LPC-S

Email:

City: Austin

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or Opposed: We need more staff to handle the work load. Maybe even volunteers!!

Any Alternative or New Recommendations on This Agency: LPC needs more staff to address the phones, emails of new licensees. They get no response many times for months with their process. And I got no answers to very important Board hearing consequences and mitigating malpractice insurance questions. Very low efficiency with administrative process response. Need more staff desperately!!! Shouldn't take 6-9 months to return a phone call!

My Comment Will Be Made Public: I agree