From:	Elizabeth Jones
To:	Trisha Linebarger
Subject:	FW: Public Input Form for Agencies Under Review (Public/After Publication)
Date:	Monday, June 8, 2020 8:06:44 AM

From: sunset@sunset.texas.govOn Behalf OfTexas Sunset Commission Sent: Friday, June 5, 2020 6:03:36 PM (UTC-06:00) Central Time (US & Canada) To: Sunset Advisory Commission Subject: Public Input Form for Agencies Under Review (Public/After Publication)

Agency: TEXAS DEPARTMENT LICENSING AND REGULATION

First Name: Heather

Last Name: Fowler

Title: Facilitator Instructor

Organization you are affiliated with: Northwest ISD

Email: heather.fowler@nisdtx.org

City: Roanoke

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or Opposed: The review and suggested altering and elimination of Cosmetology Operator Instructor is specifically unwarranted and unsupported, on the count of saving the state a few dollars. I have been licensed as an Instructor of Cosmetology since 2010, also hold a California Cosmetologist License since 2004, and Texas Cosmetology Operator License since 2007, a Texas Barber License since 2019, and a Texas Barber Instructor License since 2019. I have invested in my education and upholding the integrity of our human services industry, while teaching, mentoring, and enforcing the utmost level of public safety and sanitation for my students to hold themselves to the highest caliber in regards to maintaining these standards of professionalism, health, and safety. Everyone of my students who obtain jobs as receptionist in salons prior to getting their license express the low level of effort and care that a general licensed cosmetologist commits to health and safety COMPARED to the level WE EDUCATE and ENFORCE as INSTRUCTORS! We are held to higher standards and most instructors aim to produce highly trained students who will be better professionals than some they come in contact with, that sometimes become lazy in their efforts while in the salon. I maintain all licenses because I am a professional and have worked hard to always do right by this industry, the public, and my students. Do you know how much emotional support students need and how unequipped, under educated, and under experienced general cosmetologists are in handling various emotional needs and learning difficulties found in teen-adult learners nowadays? How do you expect them to have the necessary skills to encompass needs of each student and address the learner as a whole? Instructors require skills and experience with classroom management and understanding the psychology of learning to address the socioeconomic needs of their learners. I spend hours, weeks, and months writing, adjusting, readjusting, and creating various learner-driven methods in curriculum structure and delivery to ensure all learners have equal opportunity and support necessary to fulfill every aspect of their license.

Furthermore, I oppose all recommendations concerning combining licenses or eliminating the need for instructor licenses. Instructors must be well versed in Cosmetology as well as educated, experienced, and adaptive to each learner. Without proper training, mentors and learners are sure to experience frustration and exhaustion. What I know of my skills and expertise as an educator were not learned behind the chair, but aside the struggling students, behind the chair. Having a passion for this industry and having a passion to produce quality trained professionals while helping them understand their passion in this industry, requires very different professional mindsets.

Any Alternative or New Recommendations on This Agency: It is damaging and utterly disgusting enough we have a

reduction in hours- DO NOT remove our instructor license! Hold Instructors to the highest standards!

My Comment Will Be Made Public: I agree