From: <u>Sunset Advisory Commission</u>

To: Brittany Calame

Subject: FW: Public Input Form for Agencies Under Review (Public/After Publication)

Date: Tuesday, May 22, 2018 4:26:55 PM

----Original Message-----

From: sundrupal@capitol.local [mailto:sundrupal@capitol.local]

Sent: Tuesday, May 22, 2018 4:23 PM

To: Sunset Advisory Commission <Sunset@sunset.texas.gov>

Subject: Public Input Form for Agencies Under Review (Public/After Publication)

Agency: TEXAS DEPARTMENT MOTOR VEHICLES TDMV

First Name: Tiffany

Last Name: Fagan

Title: Assiant Motor Vehicle Manager

Organization you are affiliated with: Potter County

Email: tiffanybrown-fagan@co.potter.tx.us

City: Amarillo

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or

Opposed: I want to know what TXDMV plans on doing to correct the salvage titles being issued on hail damage vehicles. They state that no salvage titles will be issued after September 11, 2017 for hail, or stolen reasons...and yet here it is May 22, 2018, and we still see several. Our customers get upset when they are told this. I just want to know why TXDMV issues salvage titles on any of these vehicles at all.

Any Alternative or New Recommendations on This Agency: No, just better communication, and correct issues where we are held to follow procedures...so should TXDMV.

My Comment Will Be Made Public: I agree