

**From:** [Elizabeth Jones](#)  
**To:** [Tamara Aronstein](#)  
**Cc:** [Janet Wood](#)  
**Subject:** FW: Late Receipt of TRS Care Enrollment Forms  
**Date:** Friday, November 20, 2020 11:12:38 AM

---

**From:** English, Verna J  
**Sent:** Friday, November 20, 2020 11:05:30 AM (UTC-06:00) Central Time (US & Canada)  
**To:** Sunset Advisory Commission  
**Subject:** Late Receipt of TRS Care Enrollment Forms

Sunset Advisory Commission,

I previously sent an email regarding the TRS Care enrollment forms. During this pandemic it is more important than ever that there is no lapse in coverage for retirees. Because the TRS Care Medical enrollment forms are no longer sent out with the initial retirement packet and is sent under separate cover, there is more a chance that retirees will not receive the enrollment forms on time or at all in some cases. Although I encourage retirees to start the process early to avoid this, some cannot always start the process early and retire due to unforeseen circumstances. **Are there plans to start sending the TRS Care Medical enrollment forms out with the initial retirement packets again?** If not, I would suggest that this process be reviewed and reconsidered , especially in light of the pandemic we are going through now.

Thanks

**V. Janene English, MBA**  
**Senior Retirement Counselor, Employee Support Services**  
713-695-5561 (office) | 713-695-5723 (fax)  
[venglish@HoustonISD.org](mailto:venglish@HoustonISD.org)

**HISD** | **Benefits Office**  
BRINGING BENEFITS TO LIFE  
HOUSTON INDEPENDENT SCHOOL DISTRICT

M.C. Williams Annex Building  
6100 Knox Street | Houston, TX 77091 ([Map](#))  
Keep up with the latest news from HISD: [www.HoustonISD.org](http://www.HoustonISD.org)  
Follow HISD on Twitter: @HoustonISD  
Like HISD on Facebook: [www.facebook.com/HoustonISD](http://www.facebook.com/HoustonISD)