

Patricia De La Cerda NCMA

FastMed Urgent Care

Clinic Manager – Manor

Reg: Abolishment of LMRT positions speech

December 9, 2016

Good Morning Speaker, Commission Member and Staff. My Name is Patricia De La Cerda and I am the Clinic Manager at the Manor Texas location. I heavily rely on my Limited Medical Radiology Technicians on the day to day operations of my clinic, as well as my corporation. FastMed Urgent Care has a few Quality values that I will like to share with you.

- **Excellence** – Service Quality and Competence
- **Customer Satisfaction** – Caring attention to each patient as well as respecting each person.
- **Innovation** – Creativity and Teamwork
- **Integrity** – Justice in all we do and carrying out our responsibilities. And lastly
- **Fiscal Responsibility** – Cost consciousness and responsible use of our resources.

With these Core values it is my duty and responsibility not only as Clinic Manager but to my chosen profession as a Certified Medical Assistant to assure that Patient Safety and Quality patient care is not compromised. Like I said earlier I heavily rely on my LMRT staff and they are viable to the day to day operations of my clinic. At FastMed Urgent Care we treat and care for all ages. Legally NCRT's are not allowed to radiograph a pediatric patient and are limited to only being to radiograph extremities only, thus resulting in certifying all of my providers which are most predominately Nurse Practitioners and Physician Assistants; I would like to share a case scenario that could and would happen in my clinic.

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A pediatric patient presents with Signs and Symptoms of Bronchitis or possible Pneumonia with a history of Asthma. My Provider will need to order a Chest Xray to make a proper diagnosis and provide proper and effective treatment. My Provider at the time is tied up with a complex case and cannot perform the chest xray that is needed thus resulting in a delay of diagnosis and treatment and as well not providing quality effective treatment for my patient.

Payroll expenses are the highest expense in a clinical office. By being forced to hire Radiology Technicians this will then increase my expenses resulting in having to increase healthcare costs to our patients, which then could lead to a decrease in the amount of patients that are seen due to not being able to afford the rise in our prices forcing the patient to seek medical attention to the Emergency Room, paying higher amounts not only for the patient but their insurance company.

In closing, I oppose the decision to abolish the Limited Medical Radiological Technician profession. I feel that is in our best interest and practice to continue to utilize our LMRT staff to their highest potential and competency levels so that All aspects of Urgent care are met to provide the quality patient care that we as healthcare providers took an oath to provide.

Thank You all very much for taking the time to hear my concerns and I wish you a wonderful day.