

From: [Sunset Advisory Commission](#)
To: [Brittany Calame](#)
Subject: FW: Public Input Form for Agencies Under Review (Public/After Publication)
Date: Thursday, May 10, 2018 4:08:28 PM

-----Original Message-----

From: sundrupal@capitol.local [<mailto:sundrupal@capitol.local>]
Sent: Thursday, May 10, 2018 4:04 PM
To: Sunset Advisory Commission <Sunset@sunset.texas.gov>
Subject: Public Input Form for Agencies Under Review (Public/After Publication)

Agency: TEXAS DEPARTMENT MOTOR VEHICLES TDMV

First Name: Amber

Last Name: Crosby

Title: Director of Dealer Compliance and Education

Organization you are affiliated with: Texas Independent Automobile Dealers Association

Email: Amber.Crosby@txiada.org

City: Austin

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or Opposed:

Thank you for the opportunity to provide input on the Sunset Staff Report on the Texas Department of Motor Vehicles. The Texas Independent Automobile Dealers Association (TIADA) is a statewide trade association of over 1,000 automobile dealers who are unaffiliated with a particular vehicle manufacturer/franchise. Our membership also includes nearly 300 professionals that support the automotive industry, including insurance agencies, software providers, and asset protection companies.

Since its inception in 2009 TIADA has enjoyed a strong working relationship with both the TXDMV board and staff. As it relates to Issue 1, TIADA believes that the inclusion of industry representatives on the board encourages robust stakeholder participation in the regulatory process. The value of these members' first-hand industry knowledge allows for nuanced analysis of the issues presented to the board. TIADA support the current make-up of the TXDMV Board.

The staff report correctly states that "a motor vehicle title not only represents rightful legal ownership but also one of the most significant purchases in a person's life." As such, TIADA would like to see TXDMV implement a mandatory pre-licensing education program for independent auto dealers similar to the programs found in over 20 of the largest states in the country. Such education would help to mitigate the most serious risk to the public and address many of the concerns found in Issue 2 and 3.

TIADA also supports the commissions position that, "Overall, the department has largely accomplished these goals and should be continued for 12 years".

Any Alternative or New Recommendations on This Agency: Require that any applicant for an independent motor vehicle dealer license complete a pre-licensing education course.

My Comment Will Be Made Public: I agree