

From: [Sunset Advisory Commission](#)
To: [Cecelia Hartley](#)
Subject: FW: Corrected Opinion from Tom Collins, CEO, Green Oaks Hospital
Date: Wednesday, October 08, 2014 11:57:29 AM

From: Tom.Collins@HCAHealthcare.com [mailto:Tom.Collins@HCAHealthcare.com]
Sent: Wednesday, October 08, 2014 11:30 AM
To: Sunset Advisory Commission
Cc: alsmith@ntbha.org; jmetzinger@mhadallas.org
Subject: Corrected Opinion from Tom Collins, CEO, Green Oaks Hospital

Please accept this as my corrected opinion to replace the e-mail sent from my iphone last night at 10:09 p.m. When I reread it today, I realized I made typographical errors as a result of an e-mail sent from an iphone.

Thank you – Tom Collins

Mr. Levine,

I have been the CEO of Green Oaks hospital for 21 years. Prior to NorthSTAR, I experienced the worst public sector system imaginable. People were placed on waiting lists and made to rot in their illness. Under NorthSTAR, by design (not illegally) the blended funding model has provided care for those indigent human beings who in the past received a lower level of care. By the way, that same thing would happen again in a carve-in model if we were forced to change to that kind of system. Simply integrating payment for behavioral and medical care DOES NOT integrate the actual care provided. Similarly, when managed care companies co-opted the name "managed care" it DID NOT mean they could truly manage care, that is, unless you consider restricting access and reducing length of stay to be managing care. I won't outline all of my comments in this letter but rather save that for another communication. The one observation I will share is the most OUTRAGEOUS observation! This is the most biased, poorly informed staff report I have ever seen. This reads, with regard to NorthSTAR, as if written by the person(s) who have the most self-serving agenda of all. Yes, the Texas council (or a single person) who believes he will get control of the system and improve life for himself by regaining the ability to treat fewer people who have Medicaid and leave the

indigent to once again ROT. Or, maybe the legislature can be lobbied once again to release more funds for the waiting lists that have built up (yet again) from the previous biennium purchase down. A good debate can produce better services across the board unless the fix is in, and we simply watch the spin at work. There are too many peoples' lives and well-being at stake to have this poor quality product from people who must be equally poor at producing a factual report.

Thomas M. Collins
President, Chairman & CEO
Green Oaks Hospital

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