From: Sunset Advisory Commission

To: <u>Janet Wood</u>

Subject: FW: Public Input Form for Agencies Under Review (Public/After Publication)

Date: Monday, April 09, 2018 2:44:38 PM

----Original Message-----

From: sundrupal@capitol.local [mailto:sundrupal@capitol.local]

Sent: Monday, April 09, 2018 2:41 PM To: Sunset Advisory Commission

Subject: Public Input Form for Agencies Under Review (Public/After Publication)

Agency: TEXAS STATE BOARD EXAMINERS PROFESSIONAL COUNSELORS

First Name: Mark

Last Name: Chapa

Title: Certified School Counselor

Organization you are affiliated with: Brownsville ISD, Texas Counseling Assoc, Tip of Texas Counseling Assoc, Rio Grande Valley CA, Gulf Coast CA, Texas Alamo Region

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State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or

Opposed: I agree that they are doing the best they can, however the issues haven't improved. the fact that MFT, LPC and SW are still not being processed in a timely manner and are putting at risk the licensee livelihood and the public at risk. Also the executive staff needs to be staffed by a professional member and it is good to have a public member as well. I submitted my application in July of 2017, 3 months later I received a letter of deficiency asking for more information. I have sent in some of the required information and have called numerous times as well as sent emails and faxes to no avail. I have specified my question but have not received an answer. This is prolonging my wait as I have lost good opportunities due to the lack of response from the the licensing board, so that I can move forward.

Any Alternative or New Recommendations on This Agency: Increasing staffing in order to expedite the response time.

My Comment Will Be Made Public: I agree