From: <u>Elizabeth Jones</u>
To: <u>Trisha Linebarger</u>

Subject: FW: Public Input Form for Agencies Under Review (Public/After Publication)

**Date:** Monday, December 21, 2020 7:57:55 AM

From: sunset@sunset.texas.govOn Behalf OfTexas Sunset Commission

Sent: Sunday, December 20, 2020 12:57:02 PM (UTC-06:00) Central Time (US & Canada)

To: Sunset Advisory Commission

Subject: Public Input Form for Agencies Under Review (Public/After Publication)

Agency: TEXAS DEPARTMENT LICENSING AND REGULATION

First Name: Renita

Last Name: Chaney

Title: Owner/Instructor

Organization you are affiliated with: TDLR: Defensive Driving Schools

Email: info@ikkindefensivedriving.com

City: Dallas

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or Opposed:

I am an Owner/Instructor. I hold classes for individuals who have received a speeding ticket anywhere in the State of Texas who wishes to get that ticket dismissed by completing a six hour defensive driving course.

I am opposed to deregulation of the defensive driving industry. There are many professional businesses. However, some are not. Customers know the difference that is why they shop for a class much like looking for any other service.

## I assert the following:

- 1. We need service providers. If they are no longer essential, who will print the completion certificates? Who will give us (instructors/owners) guidance on State regulations?
- 2. We need to have a State agency giving us legitimacy. Otherwise, customers will not want to give six hours without complaint for a defensive driving class. Nor will the public feel their completion certificate should take up to 21 days to be sent to them via mail.
- 3. We need licensed individuals teaching defensive driving in Texas. You need knowledge and skill to give young adults/adults nuggets of how to drive on streets/highways; how to avoid distractions; and how to react in a positive manner rather than road rage. Allowing anyone to teach this course will remove its' professional component. You will have different results released in the public sphere. The yearly license given by TDLR for instructors and school are displayed in our businesses. Customers look for the licenses. Some customers will ask if you are licensed prior to attending your defensive driving course.
- 4. Driving schools have to advertise currently at municipal courts around their service areas. In some cases, you must pay a substantial fee to receive lists of individuals who have recently received a ticket. I mention this process because despite the Sunset new recommendation municipal courts will not just mention driving schools or instructors placed on a list.
- 5. Our industry has a minimum price of \$25. Some companies go below that price. This price gives professional services a framework and range. There will be a free for all without the \$25 minimum.
- 6. The Sunset recommendations are designed to cut costs to the State budget.

The (TDLR: Driving Schools) division is necessary to the health and well being of the citizens of Texas. In

addition, TDLR currently has an advisory board which regulates driving schools for defensive driving. It is my understanding, this advisory board doesn't support the Sunset recommendations.

Any Alternative or New Recommendations on This Agency: I would like the TDLR Advisory Board and Sunset to work together. Please come and visit professional defensive driving schools around the State. If there are duplicate processes being done, address them and make thoughtful changes at that time.

My Comment Will Be Made Public: I agree