

From: [Sunset Advisory Commission](#)
To: [Cecelia Hartley](#)
Subject: FW: Form submission from: Public Input Form for Agencies Under Review (Public/After Publication)
Date: Friday, November 14, 2014 8:34:34 AM

-----Original Message-----

From: sundrupal@capitol.local [<mailto:sundrupal@capitol.local>]
Sent: Thursday, November 13, 2014 6:43 PM
To: Sunset Advisory Commission
Subject: Form submission from: Public Input Form for Agencies Under Review (Public/After Publication)

Submitted on Thursday, November 13, 2014 - 18:43

Agency: HEALTH AND HUMAN SERVICES COMMISSION HHSC

First Name: Marni

Last Name: Chancellor

Title: TWAI

Organization you are affiliated with: HHSC

Email:

City: Athens

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or Opposed:

I, as most workers, am committed to a more integrated agency and I know we are moving in the right direction! I have seen our agency move in different directions over my tenure and there is no doubt we will be able to conquer this challenge as we have other challenges we have faced.

With all the new programs we are dealing with, do you envision a leaner policy guide? I know the rules law have to be follow, but when we are processing a cases, what is relevant to one program is not relevant to another, what is your vision as a committee and as legislators to make our policies integrate better with one another?

Any Alternative or New Recommendations on This Agency: I would like to see policy "slimmed" down and one handbook for all programs. TIERS is a wonderful system, but it does not know policy. Workers must know policy to ensure the correct decisions are being made-

My Comment Will Be Made Public: I agree