

From: [Sunset Advisory Commission](#)
To: [Janet Wood](#)
Subject: FW: Form submission from: Public Input Form for Agencies Under Review (Public/After Publication)
Date: Thursday, June 26, 2014 1:44:30 PM

-----Original Message-----

From: sundrupal@capitol.local [<mailto:sundrupal@capitol.local>]
Sent: Thursday, June 26, 2014 9:50 AM
To: Sunset Advisory Commission
Subject: Form submission from: Public Input Form for Agencies Under Review (Public/After Publication)

Submitted on Thursday, June 26, 2014 - 09:50

Agency: DEPARTMENT FAMILY AND PROTECTIVE SERVICES DFPS

First Name: Keith

Last Name: Brody

Title: Parent

Organization you are affiliated with: Self

City: Kyle

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or Opposed: I feel that CPS's complaint process is flawed. They accept complaint from anyone without question. There needs to be a better process because parents like myself strive hard to raise our children right and with all the love in the world. However to file a complaint all you have to do is call CPS and tell them that someone is abusing or neglecting their child. I know of someone that had such a complaint file against them from an ex-wife, just because she was mad that they were able to have a child and she was not able to have a child. She was so mentally unstable that she claimed that the child was hers. They had to go through the entire process of the investigation including drug screening and several interviews. They even interviewed the 4 year old daughter at the time and then the family had to deal with the emotional stress that their child had to endure, because she was afraid that CPS would take her away from her Daddy and Mommy. They were finally cleared, but the process is backwards because with CPS your guilty until proven innocent. I believe that there has to be a way to ensure that a valid complaint is being filed without contacting the family and making them endure the stress and hardship of an investigation by asking some questions of the complainant to find out what relationship they have with the family they are complaining about. There are people that use CPS to get even with their neighbors or other family members they are feuding with and that is a waste of the taxpayer's money and CPS's time.

Any Alternative or New Recommendations on This Agency: Change the Complaint Process.

My Comment Will Be Made Public: I agree