From: Sunset Advisory Commission

To: <u>Janet Wood</u>

Subject: FW: Public Input Form for Agencies Under Review (Public/After Publication)

**Date:** Monday, April 02, 2018 7:57:47 AM

----Original Message-----

From: sundrupal@capitol.local [mailto:sundrupal@capitol.local]

Sent: Saturday, March 31, 2018 3:37 PM To: Sunset Advisory Commission

Subject: Public Input Form for Agencies Under Review (Public/After Publication)

Agency: TEXAS STATE BOARD EXAMINERS PROFESSIONAL COUNSELORS

First Name: Nicholas

Last Name: Bonacci

Title:

Organization you are affiliated with:

Email:

City: Pflugerville

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or

Opposed: I am beyond month 4 of my supervisor sending in application for LPC after completing LPC-i hours. The board sent me a letter requesting another jurisprudence and clarity on hours since there is a disparity of dates shown online for starting a new job vs notes on hours shown on application. They requested logs and a new jurisprudence proof even though my HOURS total are sufficient, so I sent both immediately mid March. It's been 3 weeks and they have not simply counted the log hours, read the one page juris proof, and moved me on in my life. For all I know, I'm on the back of the list of all new candidates. If they don't have the manpower to nitpick, they should not, as long as someone meets general rules. It should take 5 simple minutes to review my update.

Any Alternative or New Recommendations on This Agency: This behavior of delaying applications 4-5 months is the basis for what builds ongoing troubles of problematic, stress filled, passive-aggressive behaviors at other state boards which produces resentful and destructive environments for all.

I have heard horror stories in other states where they adjust rules to mitigate and enable improficiencies so to blame it on the applicant, like in NJ where eventually they disallow applicants to apply but only after 3 years.

Or in AZ where they reject applicants after 1 year delay, due to a date being on the wrong part of a page, and this is done to just get applications out of their stress load. Eventually, the Senate Health committee had to take over that miserable situation and it was embarrassing. Texas should be diligent to uphold the ethics of doing no harm, and produce more proficient results, or in other words, balance and reduce the workload to match the limits of the staff, so to allow people to move on in their lives, rather than suffer delays due to negligent improficiencies. Texas is supposed to be a healthier state that avoids getting in the way of others' lives and if the board is week on staff, they should have the humility to admit it rather than become another miserable example of a struggling government office.

My Comment Will Be Made Public: I agree