

From: [Elizabeth Jones](#)
To: [Janet Wood](#)
Subject: FW: Public Input Form for Agencies Under Review (Public/After Publication)
Date: Tuesday, December 15, 2020 5:15:38 PM

From: sunset@sunset.texas.gov On Behalf Of Texas Sunset Commission
Sent: Tuesday, December 15, 2020 5:13:40 PM (UTC-06:00) Central Time (US & Canada)
To: Sunset Advisory Commission
Subject: Public Input Form for Agencies Under Review (Public/After Publication)

Agency: TEACHER RETIREMENT SYSTEM TEXAS

First Name: harold

Last Name: bishop

Title: CRNA

Organization you are affiliated with:

Email:

City: Lufkin

State: Texas

Your Comments About the Staff Report, Including Recommendations Supported or
Opposed: Doesn't look at how claim disputes with health insurance are handled

Any Alternative or New Recommendations on This Agency: I am a healthcare provider and I have a dispute with a TRS Aetna claim. When I tried to go to the Dept. of insurance I was told they were not allowed to review any insurance disputes with insurance companies under TRS. I tried calling TRS and when I finally found a person the phone I was told Aetna handled disputes. Therefore Aetna has no oversight through TRS. Aetna can cheat providers who have no recourse.

My Comment Will Be Made Public: I agree