

From: [Sunset Advisory Commission](#)
To: [Janet Wood](#)
Subject: FW: Texas State Board of Social Work Examiners
Date: Monday, November 14, 2016 4:11:58 PM

From: Susan Avery
Sent: Monday, November 14, 2016 3:56 PM
To: Sunset Advisory Commission
Subject: Texas State Board of Social Work Examiners

Sunset Commission:

I read your report with great interest and I agree with all of the recommendations which were made. The Texas State Board of Social Work Examiners is hopelessly behind in handling complaints as I can personally attest. A unsigned with no examples complaint was filed against me in May of 2014 and I am still waiting for resolution. I have called and sent emails all without any results from the Board. When I suggested the board triage the complaints, I was met with a great deal of resistance. My take from all this was my suggestions were not wanted and I was guilty until I could prove otherwise. Even the investigation, which took until Thanksgiving 2015, was ignored when I brought it to the Board's attention. The investigator told me he was was closing the complaint due to no results.

Please keep up your good work and remove the Texas Social Workers from the control of the Board. The only suggestion I would make is more investigators are needed as I understand there were only 6 at the time my investigation took place.

Thank you for all of your hard work --

Respectfully,

Susan B. Avery, LCSW, 19614