

From: [Sunset Advisory Commission](#)
To: [Jalisa Broussard](#)
Subject: FW: Public Input Form for Agencies Under Review (Private/Before Publication)
Date: Monday, August 17, 2026 2:22:41 PM

From: sunset.website@brightleafgroup.com <sunset.website@brightleafgroup.com>
Sent: Monday, August 17, 2026 1:57 PM
To: Sunset Advisory Commission <sunset@sunset.texas.gov>
Subject: Public Input Form for Agencies Under Review (Private/Before Publication)

Submitted on Mon, 08/17/2026 - 12:41

Submitted by: Visitor

Submitted values are:

Choose the agency that you would like to provide input about
[Texas Workforce Commission](#)

Public Comments

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First Name

Erin

Last Name

Hayden

Title

Government Relations Manager

Organization you are affiliated with

Learning Care

Email

erin.hayden@learningcare.com

State

Texas

Your Comments or Concerns

Our overarching concern is that TWC's administration of the child care system is undermined by inconsistency and insufficient oversight — Local Workforce Development Boards operate with wide, divergent discretion, and core systems like TX3C and the market rate survey remain unreliable and outdated. These gaps are most acute in the Texas Rising Star program, where providers receive conflicting guidance from TWC and HHSC and have no due process to appeal findings that can cut off their ability to serve subsidy families. Please see our attached testimony for further details and explanation

Your Proposed Solution

We urge TWC to bring greater statewide consistency and accountability to how the program is run — standardizing policies that should not vary by region, strengthening the agency's oversight of the Boards, and modernizing the systems providers depend on. Above all, TWC should reform Texas Rising Star by establishing genuine due process for providers, aligning its requirements with HHSC, ensuring consistent quality of supports, and granting full reciprocity to nationally accredited programs.

Attachment

[TX TWC Sunset Commission 8.17.26 Written Testimony.pdf](#) (672.29 KB)

**My Comments Will Be Made Public**

Yes