

From: [Sunset Advisory Commission](#)
To: [Jalisa Broussard](#)
Subject: FW: Agency Oversight Concern Regarding TWC Unemployment Appeal Process
Date: Wednesday, July 8, 2026 8:03:22 AM

From: Jeff Sanford
Sent: Tuesday, July 7, 2026 7:39 PM
To: Sunset Advisory Commission <sunset@sunset.texas.gov>
Subject: Agency Oversight Concern Regarding TWC Unemployment Appeal Process

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Dear Texas Sunset Advisory Commission,

I am submitting an agency oversight concern regarding the Texas Workforce Commission's unemployment appeal process.

My wife, Carin Sanford, was denied unemployment benefits after being terminated by AgTrust/Lone Star Federal Land Bank. She appeared at the TWC Appeal Tribunal hearing and testified under oath. The employer did not appear and did not provide sworn testimony.

The Appeal Tribunal decision itself states that Carin "accidentally sent out the email" because she was unaware a Social Security number was on the document. Despite that finding, TWC still ruled the incident was misconduct because the employer labeled it a data breach.

We understand customer information must be protected. The concern is that TWC appears to be treating an accidental, one-time mistake as disqualifying misconduct without evidence of intent, dishonesty, malice, repeated violation, or willful disregard of the employer's interests.

We are pursuing the formal TWC Commission appeal. I understand Sunset may not intervene in an individual case, but I ask that this concern be documented for agency oversight purposes, especially regarding how TWC applies the misconduct standard in unemployment appeals when the employer does not appear and the Tribunal's own findings state the act was accidental.

Respectfully,
Jeff Sanford
Howe, Texas

On behalf of Carin J. Sanford