

ExxonMobil Baytown Olefins Plant
3525 Decker Drive
Baytown, Texas 77520



December 2, 2022

Sunset Advisory Commission
Attn: San Jacinto River Authority
P.O. Box 13066
Austin, Texas 78711

To Whom It May Concern,

The purpose of this letter is to provide brief commentary that might assist the Sunset Advisory Commission in its review of the San Jacinto River Authority's (SJRA's) mission, operations and services. Given our history as a longstanding industrial customer, we would like to take this opportunity to provide comment on the SJRA's overall performance according to their mission.

Based on our overall interactions with SJRA – particularly the Highlands Division – we believe SJRA's focus on stakeholder engagement and operational excellence has been exemplary. As stated on its website, SJRA has established an ethical framework for how the organization conducts itself in pursuit of its vision of being a trusted leader in the management of the water resources of the San Jacinto river basin. This framework is comprised of guiding principles such as performance accountability; the fair treatment of all customers, employees, and vendors; and being truthful, trustworthy, and transparent, among several others.

We can confirm through our interactions with its representatives that SJRA acts in a manner consistent with these guiding principles. Its staff operates in good faith and strives to honor its contractual commitments. During periods of supply concerns, our contacts go above and beyond in sharing information and making themselves available for questions. And while we don't have many suggestions for improvement, any feedback that we have provided is carefully considered, and where feasible, effectively implemented and measured.

Based on our observation of their overall behaviors and practices, we do not have any further recommendations for improving SJRA's efficiency and effectiveness at this time.

If there is anything you need from us, please reach out anytime to Samantha Omev in our State Government Relations office in Austin at (512) 285-0505. Once again, thank you for the opportunity to provide feedback and best of luck as you continue your review.

Kind Regards,

A handwritten signature in black ink, appearing to read "Matthew McCafferty", with a long horizontal line extending to the right.

Matthew McCafferty, Baytown Utilities Optimization and Planning Section Supervisor
Exxon Mobil Corporation