

From: [Sunset Advisory Commission](#)
To: [Trisha Linebarger](#)
Subject: FW: Public Input Form for Agencies Under Review (Private/Before Publication)
Date: Monday, November 21, 2022 9:03:33 AM

From: Texas Sunset Advisory Commission <sunset@sunset.texas.gov>
Sent: Sunday, November 20, 2022 11:28 AM
To: Sunset Advisory Commission <Sunset.AdvisoryCommission@sunset.texas.gov>
Subject: Public Input Form for Agencies Under Review (Private/Before Publication)

Submitted on Sun, 11/20/2022 - 10:28

Submitted by: Visitor

Submitted values are:

Choose the agency that you would like to provide input about

[Public Utility Commission of Texas](#)

Public Comments

1

First Name

Stuart

Last Name

Arnold

Email

City

Fort Worth

State

Texas

Your Comments or Concerns

The Texas Public Utility Commission is not responsive to citizen complaints. In the past, I have requested their assistance and made complaints regarding AT&T's failure to maintain grounds and fencing around a switch building on their easement into my backyard and never received any response whatsoever. Ultimately, I had to pay to replace the fence which was AT&T's responsibility. AT&T is not a good corporate neighbor, and the Texas Public Utility Commission failed us miserably.

Your Proposed Solution

Simply make the PUC do their job, make them be responsive to Texas citizen's complaints. Hold

them responsible for their failures to be responsive. If not, do away with the current PUC and commissioners, and formulate a new and improved program. If the PUC won't do its job with dealing with utility corporations, who will?

My Comments Will Be Made Public

Yes