I. Agency Contact Information

Texas Medical Board Exhibit 1: Agency Contacts

	Name	Address	Telephone & Fax Numbers	Email Address
Agency Head	Scott Freshour, J.D., Interim Executive Director	333 Guadalupe Tower 3, Suite 610 Austin, TX 78701	Ph: (512) 305-7085 Fax: (512) 305-7051	scott.freshour@tmb.state.tx.us
Agency's Sunset Liaison	Megan Goode, Governmental Affairs Manager	333 Guadalupe Tower 3, Suite 610 Austin, TX 78701	Ph: (512) 305-7044 Fax: (512) 305-7051	megan.goode@tmb.state.tx.us

Table 1 Exhibit 1 Agency Contacts

II. Key Functions and Performance

J. In the following chart, provide information regarding your agency's key performance measures included in your appropriations bill pattern, including outcome, input, efficiency, and explanatory measures. See Exhibit 2 Example.

Texas Medical Board
Exhibit 2: Key Performance Measures — Fiscal Year 2016

Key Performance Measures	FY 2016 Target	FY 2016 Actual Performance	FY2016 % of Annual Target
Licens	sing		
Percent of Licensees Who Renew Online: Physicians	97%	98%	101.03%
Percent of Licensees Who Renew Online: Physician Assistant	87%	85%	97.70%
Number of New Licenses Issued to Individuals: Physicians	4163	4,093	98.32%
Number of New Licenses Issued to Individuals: Acupuncture	84	76	90.48%
Number of New Licenses Issued to Individuals: Physician Assistant	653	891	136.45%
Number of New Licenses Issued to Individuals: Surgical Assistant	29	35	120.69%
Number of Licenses Renewed (Individuals): Physicians	42,409	41,020	96.72%
Number of Licenses Renewed (Individuals): Acupuncture	1,149	1,196	104.09%
Number of Licenses Renewed (Individuals): Physician Assistant	6,935	8,027	115.75%
Number of Licenses Renewed (Individuals): Surgical Assistant	201	244	121.39%
Average Number of Days for Individual License Issuance: Physicians	42	40	95.24%

Key Performance Measures	FY 2016 Target	FY 2016 Actual Performance	FY2016 % of Annual Target
Enforce	ement		
Percent of Complaints Resulting in Disciplinary Action: Physician	12%	15%	125.00%
Percent of Complaints Resulting in Disciplinary Action: Acupuncture	12%	40%	333.33%
Percent of Complaints Resulting in Disciplinary Action: Physician Assistant	12%	25%	208.33%
Percent of Complaints Resulting in Disciplinary Action: Surgical Assistant	12%	0%	0.00%
Percent of Complaints Resulting in Remedial Action: Physician	12%	12%	100.00%
Percent of Complaints Resulting in Remedial Action: Acupuncture	12%	0%	0.00%
Percent of Complaints Resulting in Remedial Action: Physician Assistant	12%	13%	108.33%
Percent of Complaints Resulting in Remedial Action: Surgical Assistant	12%	0%	0.00%
Number of Complaints Resolved: Physicians	2,000	1,750	87.50%
Number of Complaints Resolved: Acupuncture	10	5	50%
Number of Complaints Resolved: Physician Assistant	85	72	84.71%
Number of Complaints Resolved: Surgical Assistant	3	2	66.67%
Average Time for Complaint Resolution: Physicians	250	247	98.80%
Number of Jurisdictional Complaints Received: Physicians	2,050	1,772	86.44%
Number of Jurisdictional Complaints Received: Acupuncture	6	15	250.00%
Number of Jurisdictional Complaints Received: Physician Assistant	110	67	60.91%
Number of Jurisdictional Complaints Received: Surgical Assistant	3	3	100.00%

Table 2 Exhibit 2 Key Performance Measures

IV. Policymaking Structure

A. Complete the following chart providing information on your policymaking body members.

Texas Medical Board Exhibit 3: Policymaking Body

Member Name	Term / Appointment Dates / Appointed by (e.g., Governor, Lt. Governor, Speaker)	Qualification (e.g., public member, industry representative)	City
Sherif Zaafran, M.D. (President)	4-year term, January 2017 — April 2021, appointed by the Governor	Licensed Physician, (M.D.)	Houston
Julie Attebury	6-year term, April 2011 – April 2017, appointed by the Governor	Public Member	Amarillo
Michael E. Cokinos	4-year term, January 2017 — April 2021, appointed by the Governor	Public Member	Houston
Frank S. Denton	6-year term, May 2013 – April 2019, appointed by the Governor	Public Member	Conroe
Kandace B. Farmer, D.O.	4-year term, January 2017 – April 2021, appointed by the Governor	Licensed Physician, (D.O.)	Highland Village
Carlos L. Gallardo	5-year term, January 2012 – April 2017, appointed by the Governor	Public Member	Frisco
John R. Guerra, D.O.	3-year term, September 2014 – April 2017, appointed by the Governor	Licensed Physician, (D.O.)	Mission
J. "Scott" Holliday, D.O.	6-year term, May 2013 – April 2019, appointed by the Governor	Licensed Physician, (D.O.)	University Park
Jeffrey L. Luna, M.D.	4-year term, January 2017 – April 2021, appointed by the Governor	Licensed Physician, (M.D.)	Livingston
Margaret C. McNeese, M.D.	6-year term, May 2013 – April 2019, appointed by the Governor	Licensed Physician, (M.D.)	Houston
LuAnn Morgan	4-year term, January 2017 – April 2021, appointed by the Governor	Public Member	Midland
Jayaram B. Naidu, M.D.	4-year term, January 2017 – April 2021, appointed by the Governor	Licensed Physician, (M.D.)	Odessa
Paulette B. Southard	3-year term, January 2012 – April 2015, appointed by the Governor	Public Member	Alice

Member Name	Term / Appointment Dates / Appointed by (e.g., Governor, Lt. Governor, Speaker)	Qualification (e.g., public member, industry representative)	City
Karl W. Swann, M.D.	6-year term, May 2013 – April 2019, appointed by the Governor	Licensed Physician, (M.D.)	San Antonio
Surendra K. Varma, M.D.	5-year term, October 2014 – April 2019, appointed by the Governor	Licensed Physician, (M.D.)	Lubbock
Timothy Webb, J.D.	6-year term, May 2013 – April 2019, appointed by the Governor	Public Member	Houston
There are currently three vacant positions			

Table 3 Exhibit 3 Policymaking Body

IV.B Policymaking Structure – Texas Physician Assistant Board

A. Complete the following chart providing information on your policymaking body members.

Texas Physician Assistant Board Exhibit 3: Policymaking Body

Member Name	Term / Appointment Dates / Appointed by (e.g., Governor, Lt. Governor, Speaker)	Qualification (e.g., public member, industry representative)	City
Jason Cooper, P.AC (Presiding Officer)	4-year term, December 2013 — February 2017, appointed by the Governor	Licensed Physician Assistant	Midland
Clayton P. Bulls, P.AC	6-year term, October 2015 — February 2021, appointed by the Governor	Licensed Physician Assistant	Abilene
Anna Arredondo Chapman	6-year term, March 2011 – February 2017, appointed by the Governor	Public Member	Del Rio
Jennifer L. Clarner, P.A-C.	2-year term, October 2015 – February 2017, appointed by the Governor	Licensed Physician Assistant	Austin
Karrie L. Crosby, P.A-C.	6-year term, October 2015 – February 2021	Licensed Physician Assistant	Waco
Maribel De Ponce, P.A-C.	6-year term, October 2015 — February 2021, appointed by the Governor	Licensed Physician Assistant	McAllen
Melinda Gottschalk, P.AC	4-year term, October 2015 – February 2019	Licensed Physician Assistant	Sugar Land

Member Name	Term / Appointment Dates / Appointed by (e.g., Governor, Lt. Governor, Speaker)	Qualification (e.g., public member, industry representative)	City
Victor Ho, M.D.	6-year term, October 2015 – February 2021, appointed by the Governor	Licensed Physician	Houston
Teralea Jones, P.AC	6-year term, May 2013 — February 2019, appointed by the Governor	Licensed Physician Assistant	Beeville
Felix Koo, M.D., Ph.D.	6-year term, March 2011 – February 2017, appointed by the Governor	Licensed Physician	McAllen
Jorge Martinez	6-year term, October 2015 – February 2021	Public Member	McAllen
Michael D. Reis, M.D.	6-year term, May 2013 – February 2019, appointed by the Governor	Licensed Physician	Woodway
Raymond Blayne Rush	6-year term, May 2013 — February 2019, appointed by the Governor	Public Member	Frisco

Table 4 Exhibit 3 Policymaking Body

IV.C Policymaking Structure – Texas State Board of Acupuncture Examiners

A. Complete the following chart providing information on your policymaking body members.

Texas State Board of Acupuncture Examiners Exhibit 3: Policymaking Body

Member Name	Term / Appointment Dates / Appointed by (e.g., Governor, Lt. Governor, Speaker)	Qualification (e.g., public member, industry representative)	City
Allen Cline, L.Ac. (Presiding Officer)	6-year term, February 2013 – January 2019, appointed by the Governor	Licensed Acupuncturist	Austin
Suehing Woo Yee Chiang	6-year term, February 2009 – January 2015, appointed by the Governor	Public Member	Sugar Land
Raymond J. Graham	6-year term, August 2011 – January 2017, appointed by the Governor	Public Member	El Paso
Jingyu Gu, L.Ac.	4-year term, February 2013 – January 2017, appointed by the Governor	Licensed Acupuncturist	Austin
Donna S. Guthery, L.Ac.	3-year term, October 2014 – January 2017, appointed by the Governor	Licensed Acupuncturist	Bellaire

Member Name	Term / Appointment Dates / Appointed by (e.g., Governor, Lt. Governor, Speaker)	Qualification (e.g., public member, industry representative)	City
Claudia E. Harsh, M.D.	5-year term, October 2014 – January 2019, appointed by the Governor	Licensed Physician	Dallas
Rachelle Webb, L.Ac.	6-year term, February 2013 – January 2019, appointed by the Governor	Licensed Acupuncturist	Austin
Jeremy D. Wiseman, M.D.	5-year term, November 2016 – January 2021, appointed by the Governor	Licensed Physician	Austin
There is currently one vacant position.			

Table 5 Exhibit 3 Policymaking Body

IV.D Policymaking Structure – Texas Board of Medical Radiologic Technology

A. Complete the following chart providing information on your policymaking body members.

Texas Board of Medical Radiologic Technology Exhibit 3: Policymaking Body

Member Name	Term / Appointment Dates / Appointed by (e.g., Governor, Lt. Governor, Speaker)	Qualification (e.g., public member, industry representative)	City
Anthony Jaso (Presiding Officer)	5-year term, July 2016 — February 2021, appointed by the Governor	Public Member	San Antonio
Nicholas M. Beckmann, M.D	5-year term, July 2016 — February 2021, appointed by the Governor	Licensed Physician	Houston
Jennifer C. Flanagan, MRT	1-year term, July 2016 — February 2017, appointed by the Governor	Licensed Medical Radiologic Technologist	Fort Worth
Faraz A. Khan, M.D.	3-year term, July 2016 — February 2019, appointed by the Governor	Licensed Physician	Houston
Regan R. Landreth	3-year term, July 2016 — February 2019, appointed by the Governor	Public Member	Georgetown
Shannon Lutz, MRT	1-year term, July 2016 — February 2017, appointed by the Governor	Licensed Medical Radiologic Technologist	Cypress
Scott A. Morren, MRT	5-year term, July 2016 — February 2021, appointed by the Governor	Licensed Medical Radiologic Technologist	Anton

Member Name	Term / Appointment Dates / Appointed by (e.g., Governor, Lt. Governor, Speaker)	Qualification (e.g., public member, industry representative)	City
Carol Waddell, MRT	3-year term, July 2016 – February 2019, appointed by the Governor	Licensed Medical Radiologic Technologist	West
There is currently one vacant position.			

Table 6 Exhibit 3 Policymaking Body

IV.E Policymaking Structure – Texas Board of Respiratory Care

A. Complete the following chart providing information on your policymaking body members.

Texas Board of Respiratory Care Exhibit 3: Policymaking Body

Member Name	Term / Appointment Dates / Appointed by (e.g., Governor, Lt. Governor, Speaker)	Qualification (e.g., public member, industry representative)	City
Joe Ann Clack (Presiding Officer)	3-year term, May 2016 — February 2019, appointed by the Governor	Public Member	Missouri City
Timothy R. Chappell, M.D.	5-year term, May 2016 — February 2021, appointed by the Governor	Licensed Physician	Plano
Latana T. Jackson-Woods, RCP	7-year term, May 2016 — February 2023, appointed by the Governor	Licensed Respiratory Care Practitioner	Cedar Hill
Sam G. Marshall, Ph.D., RCP	5-year term, May 2016 — February 2021, appointed by the Governor	Licensed Respiratory Care Practitioner	New Braunfels
Debra E. Patrick, RCP	3-year term, May 2016 — February 2019, appointed by the Governor	Licensed Respiratory Care Practitioner	Tomball
Shad J. Pellizzari, RCP	7-year term, May 2016 — February 2023, appointed by the Governor	Licensed Respiratory Care Practitioner	Cedar Park
Kandace D. Pool	5-year term, May 2016 — February 2021, appointed by the Governor	Public Member	San Angelo
Sonia K. Sanderson	7-year term, May 2016 – February 2023, appointed by the Governor	Public Member	Beaumont
James M. Stocks, M.D.	3-year term, May 2016 – February 2019, appointed by the Governor	Licensed Physician	Tyler

Table 7 Exhibit 3 Policymaking Body

IV.F Policymaking Structure – Medical Physicist Licensure Advisory Committee

A. Complete the following chart providing information on your policymaking body members.

Medical Physicist Licensure Advisory Committee Exhibit 3: Policymaking Body

Member Name	Term / Appointment Dates / Appointed by (e.g., Governor, Lt. Governor, Speaker)	Qualification (e.g., public member, industry representative)	City
Charles W. Beasley, MP, PhD (Presiding Officer)	2-year term, October 2015 – October 2017, appointed by the Medical Board president	Licensed Medical Physicist	Bellaire
Dianna D. Cody, MP, PhD	2-year term, October 2015 – October 2017, appointed by the Medical Board president	Licensed Medical Physicist	Friendswood
Douglas A. Johnson, MP	2-year term, October 2015 – October 2017, appointed by the Medical Board president	Licensed Medical Physicist	College Station
Nikolaos Papanikolaou, MP, PhD	2-year term, October 2015 – October 2017, appointed by the Medical Board president	Licensed Medical Physicist	Shavano Park
Alvin L. Schlichtemeier, M.D.	2-year term, October 2015 – October 2017, appointed by the Medical Board president	Licensed Physician	Plano
Kiran Shah	2-year term, October 2015 – October 2017, appointed by the Medical Board president	Public Member	Katy
Gregory P. Swanson, M.D	2-year term, October 2015 – October 2017, appointed by the Medical Board president	Licensed Physician	Austin

Table 8 Exhibit 3 Policymaking Body

IV.G Policymaking Structure – Perfusionist Licensure Advisory Committee

A. Complete the following chart providing information on your policymaking body members.

Perfusionist Licensure Advisory Committee Exhibit 3: Policymaking Body

Member Name	Term / Appointment Dates / Appointed by (e.g., Governor, Lt. Governor, Speaker)	Qualification (e.g., public member, industry representative)	City
Kirti Priyavadan Patel, LP (Presiding Officer)	2-year term, January 2016 – January 2018 appointed by the Medical Board president	Licensed Perfusionist	Manvel
Patricia Blackwell	2-year term, January 2016 – January 2018 appointed by the Medical Board president	Public Member	Midland
David R. Boyne, LP	2-year term, January 2016 – January 2018 appointed by the Medical Board president	Licensed Perfusionist	Rockwall
Ann Guercio, LP	2-year term, January 2016 – January 2018 appointed by the Medical Board president	Licensed Perfusionist	Houston
Gary Wayne Hay, LP	2-year term, January 2016 – January 2018 appointed by the Medical Board president	Licensed Perfusionist	Beamont
R. Brent New, M.D.	2-year term, January 2016 – January 2018 appointed by the Medical Board president	Licensed Physician	Austin
There is currently one vacant position.			

Table 9 Exhibit 3 Policymaking Body

IV.H Policymaking Structure – Texas Physician Health Program

Texas Physician Health Program Exhibit 3: Policymaking Body

Member Name	Term / Appointment Dates / Appointed by (e.g., Governor, Lt. Governor, Speaker)	Qualification (e.g., public member, industry representative)	City
Alison R. Jones, M.D.	2009 - 2020; Presiding Officer since 2010, TMB President	Physician (M.D.)	Austin
Anand Mehendale, M.D.	20102021 Secretary, TMB President	Physician (M.D.)	Kerrville
Eugene Boisaubin, M D.	2014-2020, TMB President	Physician (M.D.)	Houston
Mary Boone, LCSW, LCDC	2014-2020, TMB President	Mental Health Professional	Austin
Ron Cook, D.O.	2017-2023, TMB President	Physician (Doctor of Osteopathy)	Lubbock
Vella V. Chancellor, M.D.	2013-2019, TMB President	Physician (M.D.)	Mansfield
Judy Googins, M.D.	2013-2019, TMB President	Physician (M.D.)	Tyler
Helaine W. Lane	2010-2021, TMB President	Public Member	Houston
Martha Leatherman, M.D.	2012-2023, TMB President	Physician (M.D.)	San Antonio
Brian "Dean" McDaniel, D.O.	2017-2018, TMB President (filling unexpired term)	Physician (D.O.)	Victoria
Vicki Waters, MS, PA-C	2014-2020, TMB President	Physician Assistant	Houston

Table 10 Exhibit 3 Policymaking Body

V. Funding

C. Show your agency's expenditures by strategy.

Texas Medical Board Exhibit 5: Expenditures by Strategy — 2016 (Actual)

Goal / Strategy*	Amount Spent	Percent of Total	Contract Expenditures Included in Total Amount
A.1.1 – Licensing	\$2,654,328.03	19%	\$47,426.81
Goal A: Licensure Subtotal	\$2,654,328.03	19%	\$47,426.81
B.1.1 – Enforcement	\$8,051,174.17	59%	\$216,178.04
B.1.2 – Physician Health Program	\$542,512.65	4%	\$3,955.86
B.2.1 – Public Education	\$295,304.61	2%	\$6,490.13
Goal B: Enforce Acts Subtotal	\$8,888,991.43	65%	\$226,624.03
C.1.1 – Indirect Administration - Licensing	\$699,496.34	5%	\$8,538.28
C.1.2 – Indirect Administration - Enforcement	\$1,505,222.66	11%	\$19,619.34
Goal C: Indirect Administration Subtotal	\$2,204,719.00	16%	\$28,157.62
GRAND TOTAL:	\$13,748,038.46	100%	\$302,208.46

^{*}All Goal/Strategy expenditures include capital budget projects and SB202 rider expenditures.

Table 11 Exhibit 5 – FY 16 Expenditures by Strategy

Texas Medical Board
Exhibit 5: Expenditures by Strategy — 2017 (Actual)**

Goal / Strategy*	Amount Spent	Percent of Total	Contract Expenditures Included in Total Amount
A.1.1 – Licensing	\$2,711,093.56	20%	\$45,978.79
Goal A: Licensure Subtotal	\$2,711,093.56	20%	\$45,978.79
B.1.1 – Enforcement	\$7,773,618.17	58%	\$197,651.06
B.1.2 – Physician Health Program	\$471,517.69	4%	\$2,715.78
B.2.1 – Public Education	\$318,488.84	2%	\$5,601.42
Goal B: Enforce Acts Subtotal	\$8,563,624.70	64%	\$205,968.26
C.1.1 – Indirect Administration - Licensing	\$654,920.92	5%	\$8,645.83
C.1.2 – Indirect Administration - Enforcement	\$1,528,148.82	11%	\$20,173.59
Goal C: Indirect Administration Subtotal	\$2,183,069.74	16%	\$28,819.42
GRAND TOTAL:	\$13,457,788.00	100%	\$280,766.47

^{*}All Goal/Strategy expenditures include capital budget projects and SB202 rider expenditures.

Table 12 Exhibit 5 – FY 17 Expenditures by Strategy

^{**} FY 17 Expenditures by Strategy include all totals expended as of 9/20/17.

D. Show your agency's sources of revenue. Include all local, state, and federal appropriations, all professional and operating fees, and all other sources of revenue collected by the agency, including taxes and fines. See Exhibit 6 Example.

Texas Medical Board
Exhibit 6: Sources of Revenue — Fiscal Year 2016 (Actual)

Source	Amount
General Revenue (excluding convenience fees)	27,079,655.19
GR-Dedicated – GR Account 5105 Public Assurance	3,305,758.00
Appropriated Receipts	34,559.24
TOTAL	30,419,972.43

Table 13 Exhibit 6 – FY 16 Sources of Revenue

Texas Medical Board
Exhibit 6: Sources of Revenue — Fiscal Year 2017 (Actual)

Source	Amount
General Revenue (excluding convenience fees)	26,736,890.64
GR-Dedicated – GR Account 5105 Public Assurance	3,350,320.00
Appropriated Receipts	37,708.75
TOTAL	30,124,919.39

Table 14 Exhibit 6 – FY 17 Sources of Revenue

B. If applicable, fill in the chart below listing field or regional offices.

Exhibit 9: FTEs by Location — Fiscal Year 2017

Headquarters, Region, or Field Office	Location	Co-Location? Yes / No	Number of Budgeted FTEs FY2017	Number of Actual FTEs as of Sept. 1, 2017
Headquarters/Central Office	Austin	No	165	144.5
Field Offices	Statewide (field staff work in home offices)	No	45.5	38
			TOTAL: 210.5	TOTAL: 182.5

Table 15 Exhibit 9 FTEs by Location

E. List each of your agency's key programs or functions, along with expenditures and FTEs by program.

Exhibit 10: List of Program FTEs and Expenditures — Fiscal Year 2017

Program	Number of Budgeted FTEs FY 2017	Actual FTEs as of August 31, 2017	Actual Expenditures
Executive (includes agency call center)	13	10	\$681,671.68
General Counsel	10	10	\$917,057.84
Governmental Affairs & Communications	4.5	4.5	\$318,488.84
Licensure	40	34	\$1,951,112.97
Registration	14	15	\$759,980.59
Enforcement Support	18	16.5	\$679,068.18
Investigations	33.5	26	\$3,164,779.39
Litigation	28	22	\$2,130,949.69
Compliance	13	13	\$881,763.07
Finance	11	10	\$527,635.43
Information Resources	16	15	\$973,762.63
Texas Physician Health Program (TXPHP)	9.5	6.5	\$471,517.69
TOTAL	210.5	182.5	\$13,457,788.00

Table 36 Exhibit 10 - List of Program FTEs and Expenditures

P. For each regulatory program, if applicable, provide the following complaint information.

The chart headings may be changed if needed to better reflect your agency's practices.

Texas Medical Board - Physicians
Exhibit 11a: Information on Complaints Against Regulated Persons or Entities
Fiscal Years 2015 and 2016

	Fiscal Year 2015	Fiscal Year 2016
Total number of regulated persons (includes physicians in training)	83,511	85,987
Total number of complaints received*	5,508**	7,264**
Number of Jurisdictional Not Filed complaints received	2,997	2,933
Number of Non-Jurisdictional complaints received	836	814
Number of Jurisdictional Investigations opened	1,675***	1,662***
Number of Jurisdictional Investigations completed	1,709	1,733
Number of complaints pending from prior years	173	162
Average number of days for complaint resolution	248	247
Complaints resulting in disciplinary action:	276	291
Administrative Penalties	3	4
Public Reprimands	37	31
Suspensions	22	24
Revocation/Surrenders	43	52
Restrictions	132	146
Cease & Desist	16	22
Licensed with Conditions	23	12
Complaints resulting in non-disciplinary action:	254	238
Remedial Plans	178	208
Licensure Remedial Plans	76	30

^{*}Includes registration responses, continuing medical education audits, medical malpractice reviews, and board discovered violations.

Table 47 Exhibit 11A – Complaint Information for Physicians

^{**}Complaints submitted to the agency against an individual/entity not licensed by the TMB are reflected in the number of complaints received for this individual license type. These complaints were processed as non-jurisdictional and referred to the appropriate entity for processing, if applicable.

^{***}Includes jurisdictional investigations opened against Physicians who held a Physician in Training (PIT) permit.

Texas Physician Assistant Board - Physician Assistants Exhibit 11b: Information on Complaints Against Regulated Persons or Entities Fiscal Years 2015 and 2016

	Fiscal Year 2015	Fiscal Year 2016
Total number of regulated persons	7,433	8,050
Total number of complaints received*	280**	274**
Number of Jurisdictional Not Filed complaints received	141	153
Number of Non-Jurisdictional complaints received	43	58
Number of Jurisdictional Investigations opened	96	63
Number of Jurisdictional Investigations completed	108	56
Number of complaints pending from prior years	62	60
Average number of days for complaint resolution	292	361
Complaints resulting in disciplinary action:	27	20
Administrative Penalties	0	0
Public Reprimands	5	1
Suspensions	2	2
Revocation/Surrenders	6	6
Restrictions	10	8
Cease & Desist	0	0
Licensed with Conditions	4	3
Complaints resulting in non-disciplinary action:	6	9
Remedial Plans	5	9
Licensure Remedial Plans	1	0

^{*}Includes registration responses and board discovered violations.

Table 58 Exhibit 11b – Complaint Information for Physician Assistants

^{**}Complaints submitted to the agency against an individual/entity not licensed by the TMB are reflected in the number of complaints received for this individual license type. These complaints were processed as non-jurisdictional and referred to the appropriate entity for processing, if applicable.

Texas State Board of Acupuncture Examiners - Acupuncturists Exhibit 11c: Information on Complaints Against Regulated Persons or Entities Fiscal Years 2015 and 2016

	Fiscal Year 2015	Fiscal Year 2016
Total number of regulated persons	1205	1,230
Total number of complaints received*	12**	22**
Number of Jurisdictional Not Filed complaints received	5	1
Number of Non-Jurisdictional complaints received	3	4
Number of Jurisdictional Investigations opened	4	16
Number of Jurisdictional Investigations completed	6	11
Number of complaints pending from prior years	4	14
Average number of days for complaint resolution	268	284
Complaints resulting in disciplinary action:	2	2
Administrative Penalties	0	0
Public Reprimands	1	0
Suspensions	0	0
Revocation/Surrenders	1	0
Restrictions	0	0
Cease & Desist	0	1
Licensed with Conditions	0	1
Complaints resulting in non-disciplinary action:	0	1
Remedial Plans	0	0
Licensure Remedial Plans	0	1

^{*}Includes registration responses and board discovered violations.

Table 69 Exhibit 11c – Complaint Information for Acupuncturists

^{**}Complaints submitted to the agency against an individual/entity not licensed by the TMB are reflected in the number of complaints received for this individual license type. These complaints were processed as non-jurisdictional and referred to the appropriate entity for processing, if applicable.

Texas Medical Board - Surgical Assistants Exhibit 11d: Information on Complaints Against Regulated Persons or Entities Fiscal Years 2015 and 2016

	Fiscal Year 2015	Fiscal Year 2016
Total number of regulated persons	411	442
Total number of complaints received*	7**	5**
Number of Jurisdictional Not Filed complaints received	0	2
Number of Non-Jurisdictional complaints received	3	0
Number of Jurisdictional Investigations opened	4	3
Number of Jurisdictional Investigations completed	6	2
Number of complaints pending from prior years	2	3
Average number of days for complaint resolution	258	136
Complaints resulting in disciplinary action:	2	0
Administrative Penalties	0	0
Public Reprimands	0	0
Suspensions	0	0
Revocation/Surrenders	2	0
Restrictions	0	0
Cease & Desist	0	0
Licensed with Conditions	0	0
Complaints resulting in non-disciplinary action:	1	0
Remedial Plans	0	0
Licensure Remedial Plans	1	0

^{*}Includes registration responses and board discovered violations.

Table 20 Exhibit 11d – Complaint Information for Surgical Assistants

^{**}Complaints submitted to the agency against an individual/entity not licensed by the TMB may be reflected in the number of complaints received for this individual license type. These complaints are processed as nonjurisdictional and referred to the appropriate entity for processing, if applicable.

Texas Medical Board - Professional Medical Physicists Exhibit 11e: Information on Complaints Against Regulated Persons or Entities Fiscal Years 2015 and 2016

	Fiscal Year 2015	Fiscal Year 2016
Total number of regulated persons	Medical Physicists were not regulated by the	653
Total number of complaints received*		4
Number of Jurisdictional Not Filed complaints received	TMB in FY 2015.	1
Number of Non-Jurisdictional complaints received		1
Number of Jurisdictional Investigations opened		2
Number of Jurisdictional Investigations completed		2
Number of complaints pending from prior years		0
Average number of days for complaint resolution		145
Complaints resulting in disciplinary action:^		0
Administrative Penalties		0
Public Reprimands		0
Suspensions		0
Revocation/Surrenders		0
Restrictions		0
Cease & Desist		0
Licensed with Conditions		0
Complaints resulting in non-disciplinary action:		0
Remedial Plans		0
Licensure Remedial Plans		0

^{*}Includes registration responses and board discovered violations.

Table 21 Exhibit 11e – Complaint Information for Medical Physicists

^{**}Complaints submitted to the agency against an individual/entity not licensed by the TMB may be reflected in the number of complaints received for this individual license type. These complaints are processed as nonjurisdictional and referred to the appropriate entity for processing, if applicable.

[^]Zero disciplinary and non-disciplinary action taken is correct because neither category includes the complaint disposition of "dismissed".

Texas Medical Board - Perfusionists

Exhibit 11f: Information on Complaints Against Regulated Persons or Entities Fiscal Years 2015 and 2016

	Fiscal Year 2015	Fiscal Year 2016
Total number of regulated persons	Perfusionists	411
Total number of complaints received*	were not regulated by the	2**
Number of Jurisdictional Not Filed complaints received	TMB in FY 2015.	0
Number of Non-Jurisdictional complaints received		1
Number of Jurisdictional Investigations opened		1
Number of Jurisdictional Investigations completed		0
Number of complaints pending from prior years		0
Average number of days for complaint resolution		0
Complaints resulting in disciplinary action:^		0
Administrative Penalties		0
Public Reprimands		0
Suspensions		0
Revocation/Surrenders		0
Restrictions		0
Cease & Desist		0
Licensed with Conditions		0
Complaints resulting in non-disciplinary action:^		0
Remedial Plans		0
Licensure Remedial Plans		0

^{*}Includes registration responses and board discovered violations.

^Zero disciplinary and non-disciplinary action taken is correct because neither category includes the complaint disposition of "dismissed".

Table 22 Exhibit 11f – Complaint Information for Perfusionists

^{**}Complaints submitted to the agency against an individual/entity not licensed by the TMB may be reflected in the number of complaints received for this individual license type. These complaints are processed as nonjurisdictional and referred to the appropriate entity for processing, if applicable.

Medical Radiologic Technology Board – Medical Radiologic Technologists Exhibit 11g: Information on Complaints Against Regulated Persons or Entities Fiscal Years 2015 and 2016

	Fiscal Year 2015	Fiscal Year 2016
Total number of regulated persons	MRTs were not regulated by the TMB in FY 2015.	32018
Total number of complaints received*		162**
Number of Jurisdictional Not Filed complaints received		46
Number of Non-Jurisdictional complaints received]·	12
Number of Jurisdictional Investigations opened		104
Number of Jurisdictional Investigations completed		89
Number of complaints pending from prior years		15
Average number of days for complaint resolution		151
Complaints resulting in disciplinary action:		18
Administrative Penalties		0
Public Reprimands		1
Suspensions		2
Revocation/Surrenders		6
Restrictions		9
Cease & Desist		0
Licensed with Conditions		0
Complaints resulting in non-disciplinary action:		15
Remedial Plans		2
Licensure Remedial Plans		13

^{*}Includes registration responses and board discovered violations.

Table 23 Exhibit 11g – Complaint Information for Medical Radiologic Technologists

^{**}Complaints submitted to the agency against an individual/entity not licensed by the TMB may be reflected in the number of complaints received for this individual license type. These complaints are processed as nonjurisdictional and referred to the appropriate entity for processing, if applicable.

Respiratory Care Board - Respiratory Care Practitioners Exhibit 11h: Information on Complaints Against Regulated Persons or Entities Fiscal Years 2015 and 2016

	Fiscal Year 2015	Fiscal Year 2016
Total number of regulated persons	RCPs were not	15867
Total number of complaints received*	regulated by the TMB in FY 2015.	88**
Number of Jurisdictional Not Filed complaints received	11115 11111 2013.	18
Number of Non-Jurisdictional complaints received		4
Number of Jurisdictional Investigations opened		66
Number of Jurisdictional Investigations completed		60
Number of complaints pending from prior years		6
Average number of days for complaint resolution		200
Complaints resulting in disciplinary action:		12
Administrative Penalties		3
Public Reprimands		0
Suspensions		2
Revocation/Surrenders		2
Restrictions		5
Cease & Desist		0
Licensed with Conditions		0
Complaints resulting in non-disciplinary action:		12
Remedial Plans		5
Licensure Remedial Plans		7

^{*}Includes registration responses and board discovered violations.

Table 24 Exhibit 11h – Complaint Information for Respiratory Care Practitioners

^{**}Complaints submitted to the agency against an individual/entity not licensed by the TMB may be reflected in the number of complaints received for this individual license type. These complaints are processed as nonjurisdictional and referred to the appropriate entity for processing, if applicable.